

Dai-ichi Life Holdings, Inc.

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[Unofficial Translation]

March 29, 2018

Dai-ichi Life Group Medium-term Management Plan Covering FY2018-2020 Covering FY2018-2020

Dai-ichi Life Holdings, Inc. (the "Company"; President: Seiji Inagaki) today released the Dai-ichi Life Group's "CONNECT 2020" Mid-Term FY2018-2020 Management Plan.

The Group's current "D-Ambitious" Mid-Term Management Plan aimed to broaden and diversify the Group's business base, establish a global trilateral structure among the Group's primary regional bases, and to improve corporate governance through the adoption of a holding company structure.

"CONNECT 2020" aims to raise the Group's profitability a further step based on its sound business foundation as a leading Japanese insurance company.

"CONNECT 2020" will accelerate the Group's three growth engines identified in "D-Ambitious" — domestic life insurance, international life insurance and asset management — by strengthening and deepening "connections" (relationships, links, synergies) within the Group. "CONNECT 2020" seeks to take the Group beyond the conventional borders of the life insurance business, where it will continue to be a trusted provider of services and products that improve our quality of life.

Please refer to the following attachment for details.

Investor Contact

Dai-ichi Life Holdings, Inc. Investor Relations Group Corporate Planning Unit +81 50 3780 6930

Dai-ichi Life Group New Medium-term Management Plan



Covering FY2018-2020

March 29, 2018

Dai-ichi Life Holdings, Inc.



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1. New Medium-term Management Plan "CONNECT 2020"

~ Overview ~

New Medium-term Management Plan "CONNECT 2020"







A secure future for every community we serve. Using the best of our local and global capabilities.

CONNECT 2020

Strategic Direction

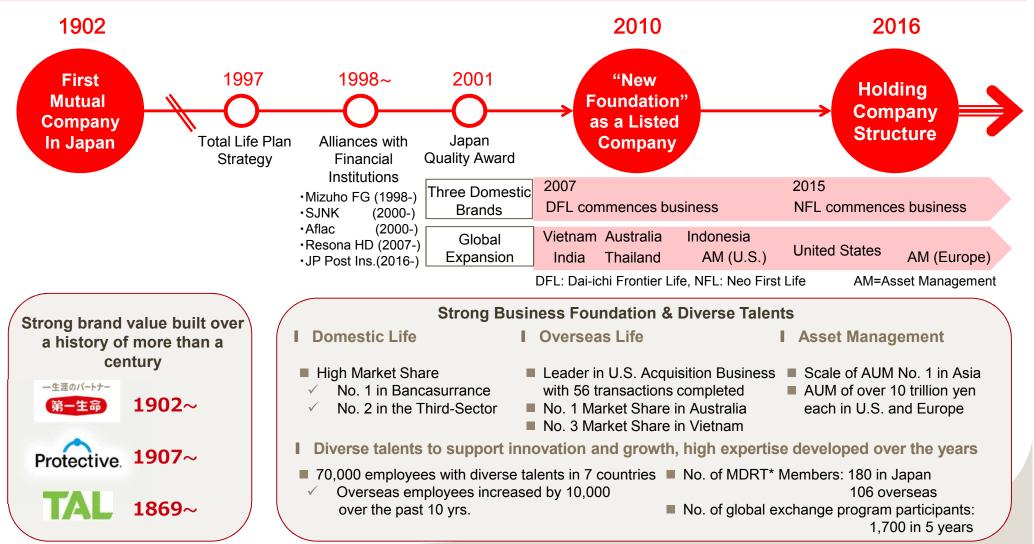
- We will offer products & services using different distribution channels that help improve quality of life^(Note) by building stronger relationships with customers, communities and diverse business partners in a rapidly changing environment.
- We will create unique synergies by leveraging our global network as a competitive advantage and nurture the growth of each group company by strengthening our ties within the group in an intensely competitive market.

(Note) Quality of Life is a concept that reflects not only material wealth and personal independence but also the overall well-being, including emotional aspect and self-realization.

Strengths of Dai-ichi Life Group



Continuing to innovate for the improvement in quality of life as a company that stands "By your side, for life"



^{*}Million Dollar Round Table (MDRT), is a global independent association of life insurance and financial services professionals from more than 500 companies in 69 nations and territories and recognized internationally as the standard in excellence in life insurance and financial services business

Growth <u>o</u>f the Dai-ichi Life Group

To Achieve Growth



Maximize our strengths with the "CONNECT" concept to improve quality of life

Basis Elements of New Mid-term Plan

Deliver products and services that improve quality of life

Address social issues through our business

CONNECT better with customers

CONNECT deeper with communities



Strengths of the Dai-ichi Life Group

C@NNECT2020

Expand opportunities with outside partners

Further synergies between group companies

CONNECT with diverse partners

CONNECT tighter as a group

Improve Quality of Life through Social Value We Create



Promote Health



Stability through Insurance



Sense of security in later life



Building safe and secure communities



Development of cutting-edge technologies



Contribute to society





Empowerment of women Protect rights of workers



The above goals are selected from Sustainable Development Goals (SDGs) set forth by the U.N. that the Dai-ichi Life Group considers as a priority to create value by leveraging its strengths.

Core Initiatives for Growth



Enhance the "three growth engines" against changes in surrounding environment

Surrounding Environment

[Domestic Life Insurance]

Diverse lifestyles

Aging demographics

[Overseas Life Insurance]

High market growth in Asia

Steady market in the U.S. and Australia

[Asset Management]

Strong demand for asset formation on a global scale

【Technology / Competition】
Advancement of medical science
& IT

Borderless markets

[Int'l Regulations]

Increasing uncertainty of the financial environment Monitoring of trends in int'l regulations

C@NNECT2020

Core

Initiatives

Enhance the "three growth engines"

Domestic Life Insurance Business

- Develop products & services that offer new value including "Health"
- Enhance & diversify sales channels

Overseas Life Insurance Business

- (Asia) Expand market share by enhancing core sales channels
- (U.S.& AUS) Diversify sales channels and pursue new growth opportunities

Asset Management Business

 Pursue unique synergies between life and asset management business

Framework to support enhancement

Drive Innovation

ERM Diversity & Inclusion

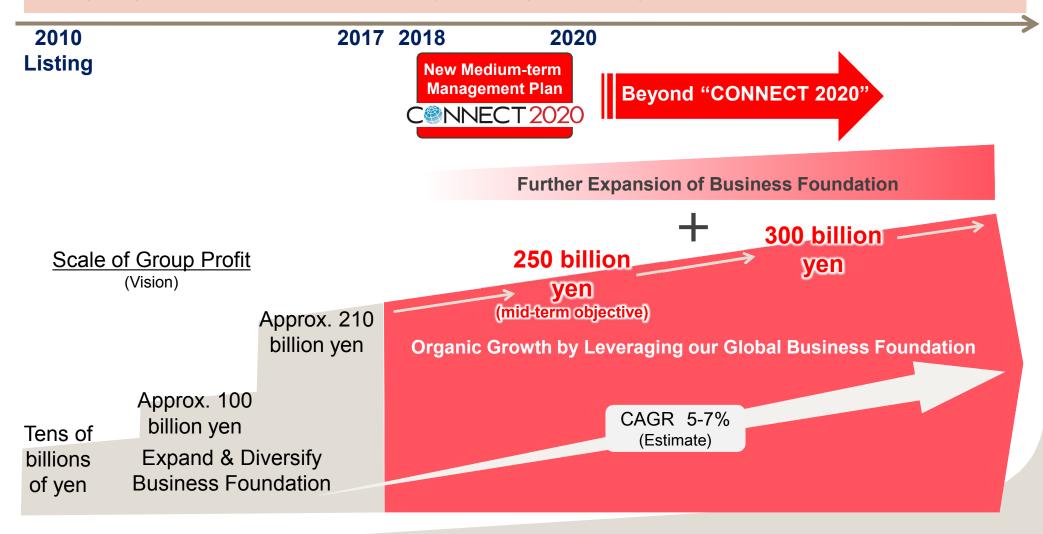
- Strengthen crossindustry collaboration in InsTech
- Accelerate global talent exchange & intercompany cooperation

Address social issues through our business

Our Vision for Profit Growth



- Securing sustainable growth will support profit to reach 300 billion yen in the post "CONNECT 2020" time frame
- Organic growth of each business domain is key in securing sustainable growth





2. New Medium-term Management Plan "CONNECT 2020"

∼ Overall Strategy ∼

Management Objectives and Mid- to Long-term Vision



	Indicators		Objectives
Group Management Objectives (Quantitative Targets)	Accounting Profit	Group Adjusted Profit	250 billion yen in FY2020
	Future Profit (Economic Value)	Group Value of New Business	230 billion yen in FY2020
	Indicators		Targets for the Mid- to Long-term
Group Mid- to Long-term Vision	Capital Efficiency	Average EV Growth (RoEV)	8% average growth
	Financial Soundness	Economic Solvency Ratio (ESR)	170% to 200% range

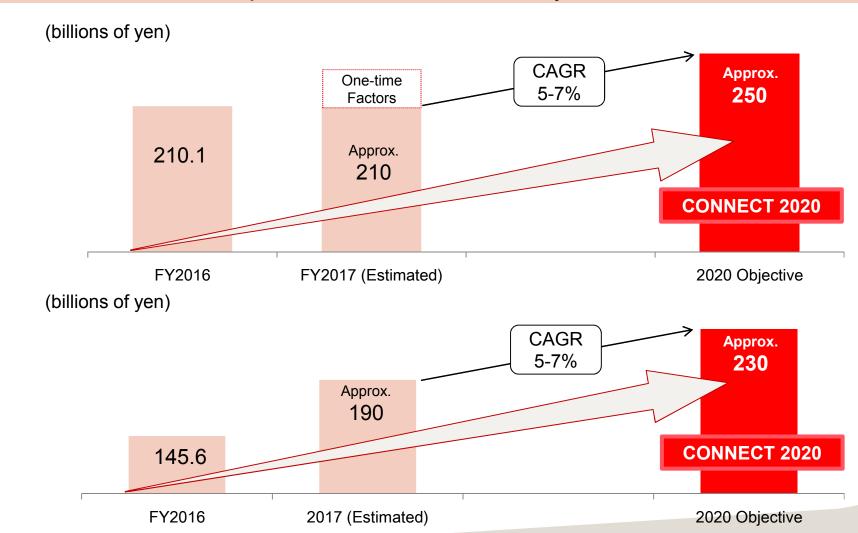
Growth of Adjusted Profit & Value of New Business



- Aim for Group adjusted profit of 250 billion yen from the current level of 210 billion yen excluding one-time factors
- Maintain CAGR of 5-7% to aim for <u>Group value of new business</u> of <u>230 billion yen</u>

Group Adjusted Profit

Group Value of New Business (Note)



Core Initiatives [1] Domestic Life Insurance Business







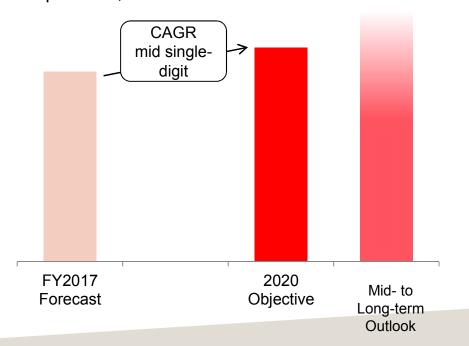


Increase value of new business by investing in products, services and distribution channels while maintaining profit levels

- Three brands enter a new dimension with more mutual distribution of products and services
- Improve consulting capabilities of Total Life Plan Designers and expand the agency channel to accelerate the multichannel strategy
- Carry out a <u>product strategy to improve quality of life</u> and <u>expand partnerships</u> ahead of anticipated changes in social and customer needs

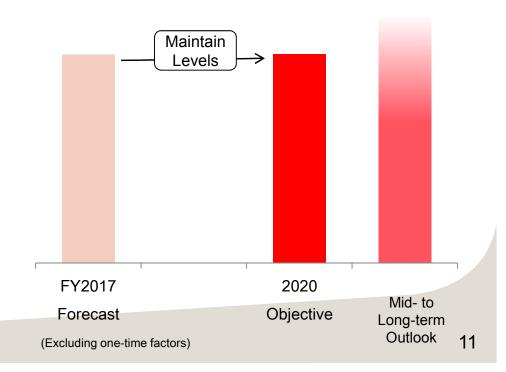
Value of New Business

Increase value of new business through improvement in products, services and distribution channels



Adjusted Profit

Maintain profit levels while investing in new strategy



Core Initiatives [2] Overseas Life Insurance Business









Implement custom strategy reflecting each region's growth stage while exploring new growth opportunities

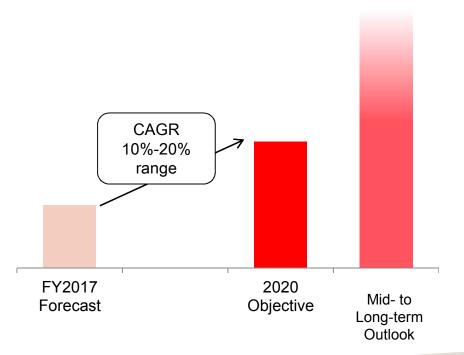
- In developed countries, sustainable growth will <u>drive profit growth of our overseas life insurers</u>. In emerging countries, focus on the top line and expand market share through enhancement of sales channels
- Move forward towards realization of business opportunities in <u>Mekong region</u> including other growth opportunities that are abundant in Early Stage* markets

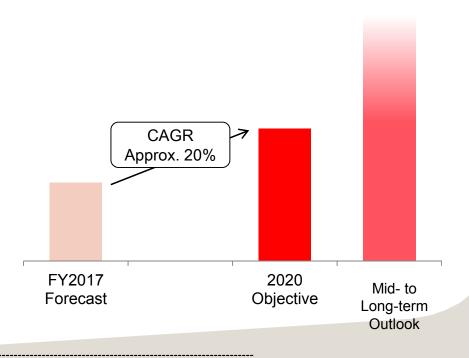
Value of new business

Significant increase in new policies through enhancement of sales channels

Adjusted Profit

Sustainable growth in developed countries to support expand profit contribution





^{*} Early Stage market: market in early stage of life insurance industry development and with lower life insurance penetration rate.

Core Initiatives [3] Asset Management Business



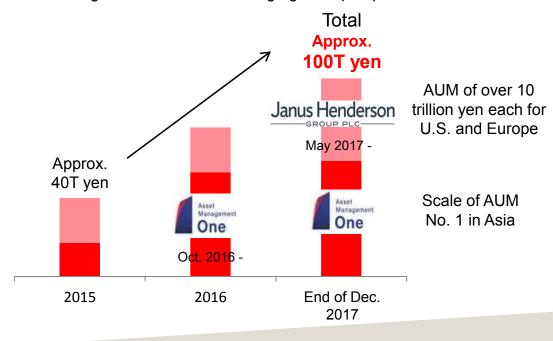


Pursue synergies with group life insurers while benefiting from the growth of the global asset management market

- Strengthened competitiveness through business integration of our two asset managers, accelerate <u>profit growth</u> with AUM scale
- In addition to synergies between the two asset managers, pursue **global synergies** with group life insurance companies
- Additional purchase of Janus Henderson shares through the stock market for conversion to an affiliated company

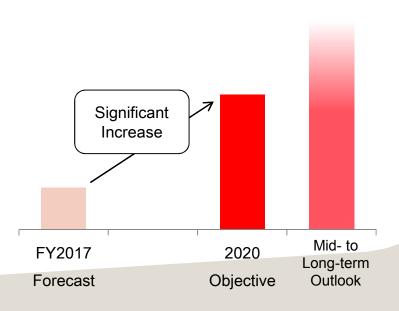
Asset Manager's AUM

Expand scale of business and earnings base through business integration in markets with high growth prospects



Adjusted Profit

Maximize Integration Synergies and Accelerate Profit Contribution



Core Initiatives [4] Drive Innovation









Take on challenges to create new value



- Progressively apply cutting-edge technologies to offer more <u>user-friendly products & services</u> and to <u>improve productivity</u> of domestic and global operations
- Leverage medical big data analysis to provide new products and services with broader insurance coverage possibilities
- <u>Drive further innovation</u> to create <u>new markets and competitive advantages</u> free from existing business models or price competition

Improving User-friendliness & Productivity *

Improve usability through digital technology

Benefits payments and other procedures made easier and faster

Improve productivity through automation

[1] Digitalization [2] Automation of routine tasks [3] Work-style reform

Secure talent even in a tight labor market

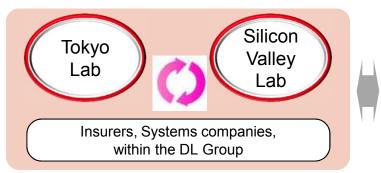
Shift 2,100 skilled employees to growth areas in next 5 years

Utilization of Medical Big Data

- Partnerships with national institutions, universities and tech companies
- Analysis of internal and external medical big data

Driving Further Innovation

Establishment of "Dai-ichi Life Innovation Lab" Create new business models through innovation Incorporate diverse outside talent



Consider investing in start-ups that own cutting-edge technologies or business models

Broader insurance coverage possibilities

Develop new products and services

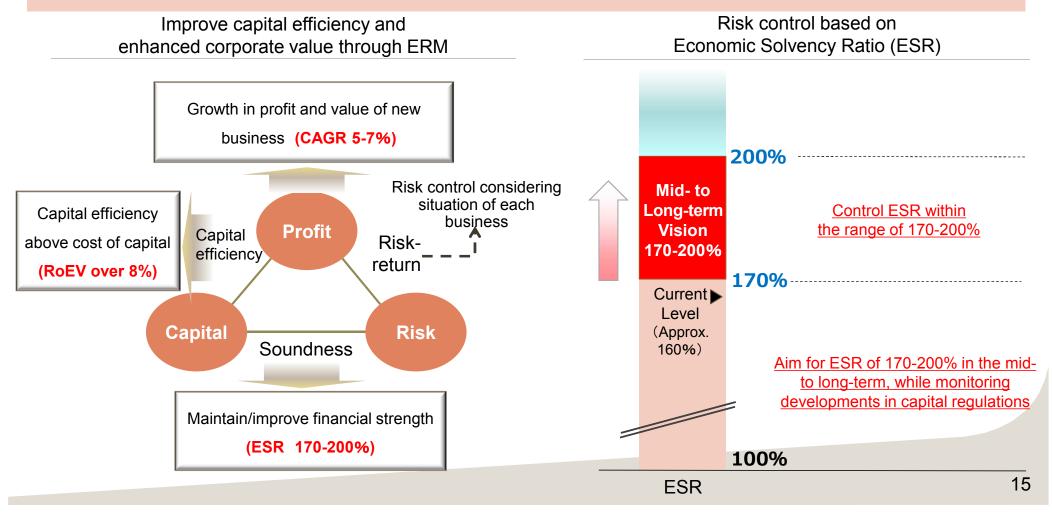
Outside Partners

Core Initiatives [5-1] Enterprise Risk Management



Sustainable growth by achieving balance between profit, capital and risk

- Achieve profit and also average EV growth of 8% by enhancing the fundamental growth capacity of each group company
- Achieve ESR of 170-200% through <u>disciplined risk control</u> getting ready for international capital regulations to be implemented
- Achieve total payout ratio of 40%. Reallocate internal reserves for selected growth opportunities to support growth of the group



Core Initiatives [5-2] Diversity & Inclusion

Disability





Innovate and create new value with diversity & inclusion of talent as the driving force for sustainable growth

- Increase productivity & competitiveness of individuals and the organization by promoting diversity & inclusion
- Create synergies by <u>combining our talent capabilities</u> with the concept of "respecting each other, learn from each other, grow together"



Percentage of women in managerial positions expected to reach 25% in Apr. 2018

Gender



"Company Empowering Women in Japan" No.1* (2017)

Global Talents

- Further expand global talent exchange
- Participation of overseas CEOs in group management



Certified "Company Empowering the Disabled" (Dai-ichi Life Challenged) (2017)

work with Pride



Top Gold Rating on PRIDE Index Evaluation of LGBT Initiatives (2017)



LGBT Millennials

Work-lifebalance



健康医验例 Health & Productivity Stock Selection (2015)



Maximize expertise & experience



Incorporate values and ideas of the younger generation

Achieve Management Objectives

Realize Sustainable Growth





- 3. New Medium-term Management Plan "CONNECT 2020"
 - ∼ Strategies of Individual Businesses ∼



Japanese Life Insurance Business

Strengthen the Japanese life insurance business by developing products, services and channels that support quality of life improvement.

Strategic Direction of Japanese Life Insurance Business









- Take the 3 brands to a new dimension with more mutual distribution of products and services
- Improve the consulting capabilities of Total Life Plan Designers and accelerate multi-channel strategy by actively expanding agent channels
- Implement product strategy to drive improvement in quality of life and expand partnerships in anticipation of changing customer needs

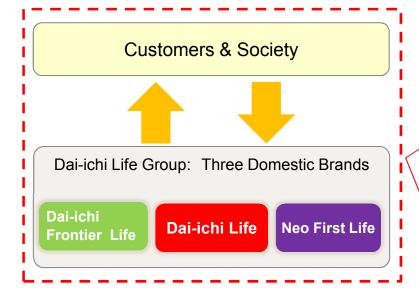
Initiatives to By your side for Life, "Just Right" for your life improve quality of life for all Contribute to the improvement in quality of life throughout Japan More secure, in your own way. By your side for Life, "Just Right" for your life Enhanced products, **Propositions Products** Services Health Find what's "just" right through Promotion services and propositions Dai-ichi Life App optimized consulting Advice based on JUST for customers to be "More health check-up KENKO DAIICHI results Dai-ichi Customer's **Neo First Life** secure, in your own way." Frontier Life "Health" Saving type products Medical insurance Initiatives that support local health promotion Working with all **INSTECH** 47 prefectures in Japan Mutual cooperation with partners & relationship with other industries

Further Development of Multi-brand & Multi-channel Structure





- Multi-brand structure to enter a new dimension with the expansion of mutual distribution of products and services
- Further development of the multi-channel structure will improve customer usability





Health Promotion



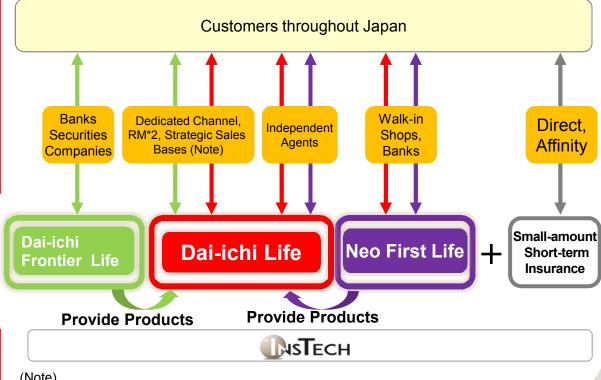
Sense of security in later life



Stability through Insurance

Further Development of Multi-brand & Multi-channel Structure

- ✓ Offer optimal products and services to every customer using the most convenient channel for customer
- ✓ Offer small-amount short-term insurance as an option for younger customers; thereby solving the protection gap*1 issue



We are increasing strategic sales bases in areas with high customer density in order to provide sophisticated face-to-face consulting to more customers.

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^{*1} The gap between necessary coverage and shortage of coverage through social security and insurance.

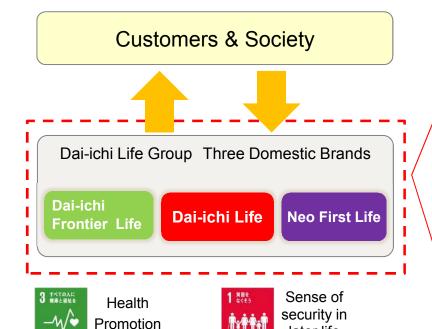
^{*2} Relationship Management (sales representative for corporate sales)

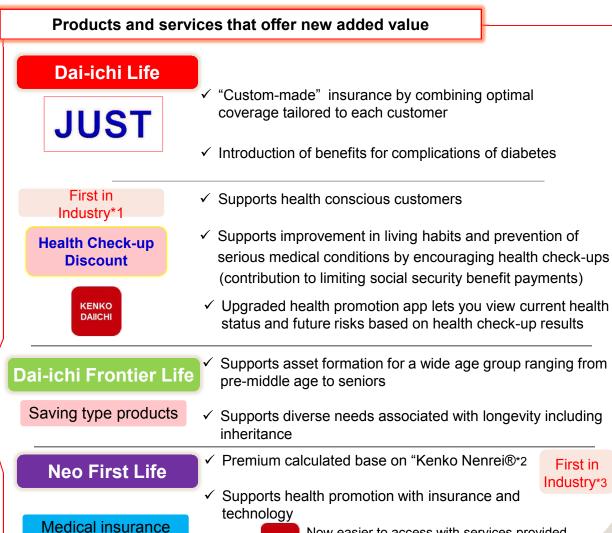
Product Strategy to Drive Improvement in Quality of Life





- Implement product strategy to drive improvement in quality of life
- Take on social challenges such as "extending healthy life expectancy" through promoting health





KENKO

- *1) Based on Dai-ichi Life research as of February 2018. First product to provide discount for health check-up result submission.
- ※2) Kenko Nenrei (Health Age) is a registered trademark of the Japan Medical Data Center.

later life

*3) Based on research by Neo First Life as of September 2016.

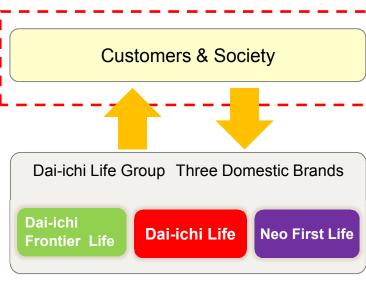
Now easier to access with services provided

through the health promotion app

Solutions for Corporate Customers



- Provide products and services to solve issues faced by our customers
- Contribute to customers' "work-style reforms" productivity improvement









Support to solve issues faced by our customers

Support for good health of employees

DL KENPOS

- ✓ Provide employees with a health support service that records food consumption and number of steps walked in a day
- ✓ Health improvement activities can be recommended based on the usage of the service

Support enhancement of employee benefits and "work-style reform"

Premium services

✓ Help to outsource complicated administrative work to concentrate resources on core business

Expand entitlement to non-regular employees

✓ Help to reduce condolence allowance system for nonregular employees with lower premiums for group insurance

Non-selective insurance

✓ Entitle employees to join the latest individual medical insurance without a new medical check-up, even after leaving the company

Support in corporate group pension finance and other financial matters

Risk sharing corporate pension

✓ Introduced a corporate pension plan that shares risks between corporate customs and their employees

Consultation for pension finance

✓ Supports asset management issues under a persistent low interest rate environment

Contribution to vitalization and development of local economy

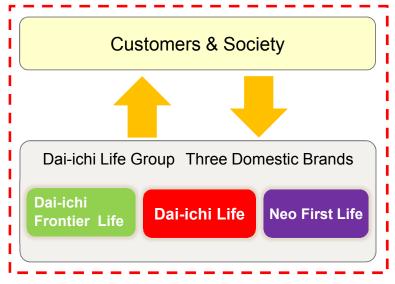
Host business meetings

✓ Supports engagement with new business partners by hosting business meetings throughout Japan

Partnership Expansion



- **Expand partnerships in anticipation of changing customer** needs
- 40,000 Total Life Plan Designers and 1,300 offices throughout Japan contribute to solve local issues
- Create different points of contact for customers with various lifestyles and preferences (cross-industry collaboration)
- Supporting customers' health promotion through provision of information







Stability through Insurance



Building a safe and secure community

Strengthen ties with local communities and contribute to address local issues



Create different points of contact for customers with various lifestyles

Cross-industry collaboration





Other **New Partners**

Nihon Chouzai Co.

Matsumotokiyoshi Co.

Enhancement of information sharing by partnering with five national institutions



Dai-ichi Life



National Cancer Center Japan

National Center for Global Health and Medicine

国立循環器病 研究センター

National Center for Geriatrics National Center for Child and Gerontology

National Cerebral and Cardiovascular Center

Health and Development 23



Overseas Life Insurance Business

Pursue organic growth based on the business development stage of each country and seek new business opportunities

Strategic Direction of Overseas Life Insurance Business

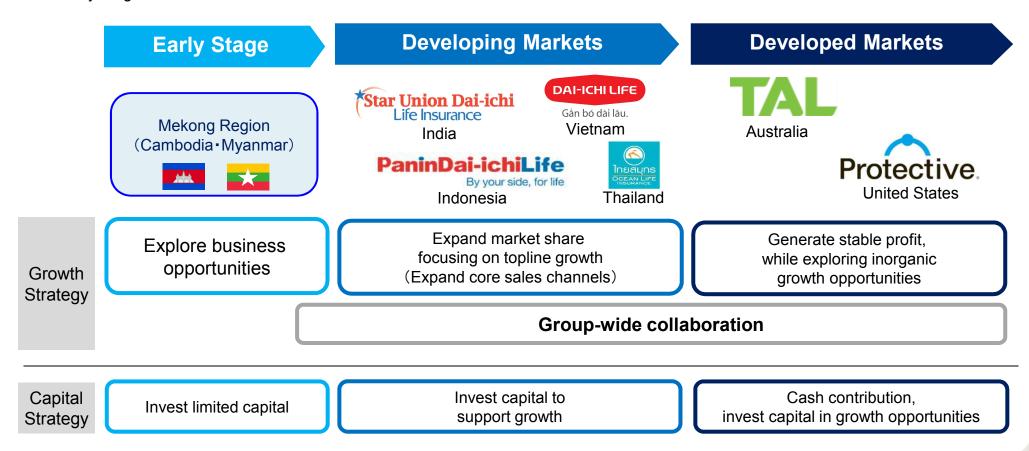








- In developed countries, sustainable growth will <u>drive profit growth of our overseas life insurers</u>. In emerging countries, focus on the top line and expand market share through enhancement of sales channels
- Move forward towards realization of business opportunities in <u>Mekong region</u> including other growth opportunities that are abundant in Early Stage* markets



^{*} Early Stage market: market in early stage of life insurance industry development and with lower life insurance penetration rate.

Strategies in Developed Markets





● Maintain sustainable growth model in developed markets (U.S. and Australia) as growth drivers of overseas life insurance business



High growth based on its unique business model of yielding synergies between retail and acquisition business

The company has built expertise in all-state retail business (life insurance and annuities) and positions itself as a leader in acquisition of closed insurance policy blocks. Maintains good cycle of growth, putting cash from retail business into acquisition business, growing the scale further.

Retail business

Stable earnings stream

Improve profitability of existing channel (agents)

Opportunities in new channel (affinities **, direct)

*** COSTCO, GEICO etc.**

Positive growth spiral Rational allocation of capital

Acquisition business

Inorganic growth & create scale

Accelerated the growth through acquisition after joining the Group

Accumulated investment since 2015 \$1.9B (3 cases)

Eyeing opportunities relative to allocatable capital





Maintain leading position in the market by diversifying products and channels according to changes in customer needs

The company established itself as pure protection provider. Maintaining the leading position in terms of in-force annual premium equivalent since 2013 by combining retail, direct and group sales channel

Retail

Increase sales through advisor channel including commercial banks

Develop products serving life cycle of the customers

Direct

Continues affinities sales utilizing customer base of other businesses (like in case of developing direct sales platform with Qantas Airline, etc.)

Increase sales with strategic partners using digital marketing

Group Business

Maintain & improve the top class share in group insurance market through collaborative efforts with existing groups

Develop business built on good relationship with existing superannuation

Strategies in Developing Markets and Early Stage Markets





Developing Markets

• Expand market share focusing on topline growth by expanding core sales channels

DAI-ICHI LIFE Gản bó dài làu. (Vietnam)

Became No. 3 in market share with a remarkable growth rate higher than the market average

- Product line-up optimized for diverse lifestyles and stage in economic growth
- Further enhancing competitive individual agent channel



[Diversification of distribution channels]

Exclusive distribution deal with Vietnam Post and local banks

Increase revenues and profitability through enhancement of existing channels



(India)









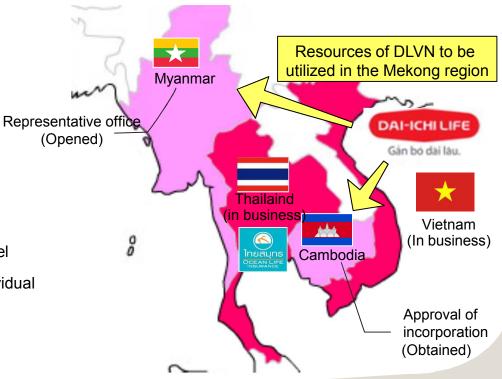
- Expand sales at bancasurrance channel
- Enhance both bancasurrance and individual agent channels
- Reinforce individual agent channel

Early Stage

Prepare for commencing business in counties including Cambodia with promising mid- to long-term growth prospects

[Strategic Aim]

- First-mover advantage in the Mekong region
- Utilize the expertise of Dai-ichi Life Vietnam (DLVN) for efficient business operations







Asset Management Business

- Secure stable investment returns with a dynamic balanced portfolio
- While the global asset management business benefits from the growing market, pursue group synergies

Dai-ichi Life Asset Management Initiatives



 Low interest rates as base scenario, anticipating possibility of policy change, Dai-ichi Life continues establishing sophisticated but agile investment architecture to support stable earnings growth

Monetary easing / Low interest rates environment

Monetary tightening / higher interest rates

Improve accounting profit

✓ Active asset allocation under any market circumstances
 Risk assets Allocation based on market outlook
 Fixed income assets Selective credit products

- ✓ Continuous investment in new areas
 - Project finance, asset finance etc.





(Graphic from Soiitsu)

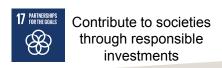
(Graphic from Veja Mate Offshore Project GmbH)

Risk control

- ✓ Planned reduction of market risk
 - Duration control using derivatives and others
- √ Al monitors signs of change in markets, hedge against rate-hike

- ✓ Accumulate bonds
- Extend duration

Enhance ALM Improve medium to long term portfolio simulation model in view of expected capital regulation and contribution to product developments



Dai-ichi Life Asset Management Initiatives



 Expanding responsible investments (ESG investments, stewardship activities), in light of high social demand towards institutional investors

Promoting ESG Investments

Active ESG investments that contribute to sustainable development of society, while securing profitability

Investment in theme-type bonds of multilateral investment banks



Image provided by : Asian Development Bank

Renewable energy related project finance



"Impact Investment" to create an impact on both profitability and



Image provided by: CureApp, Inc.

"ESG Integration" to integrate ESG information to investment process





ESG Information

Improve Effectiveness of Stewardship activities

Improve quality of dialog activities by enhancing engagement in Environment and Society (E&S) themes in addition to Governance (G)



Contribute to society through responsible investments









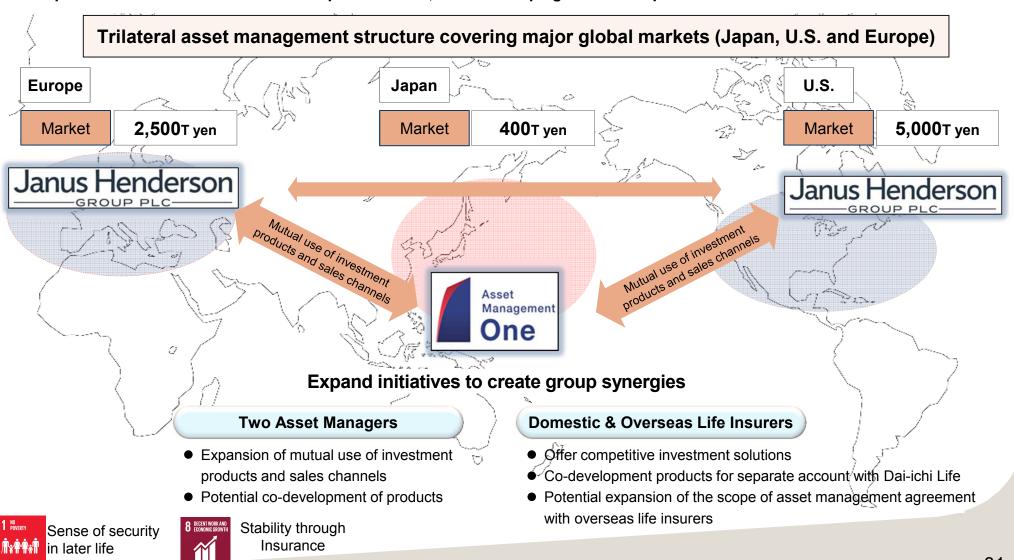


Expansion of Operating Regions and Creation of Group Synergy





 Expand initiatives to create group synergies by expanding the mutual use of investment products and sales channels, offering competitive investment solutions to Group life insurers, or co-developing investment products





Driving Innovation (InsTech)

Taking up more challenges to create new value, taking advantage of changes in the surrounding environment and cutting-edge technology

More User-friendly & Higher Productivity Through Innovation



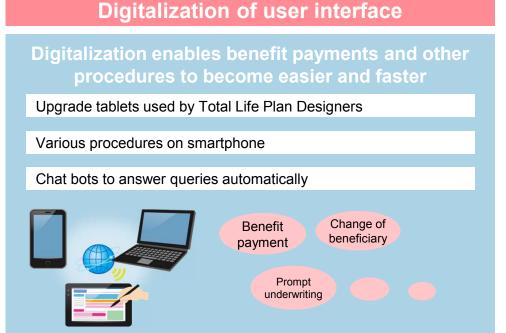




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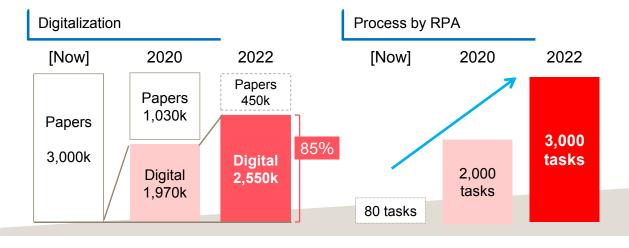
• Significant improvements through digitalization of user interface, automation of back office operation





Automation of back office operation

Automation of routine tasks related to insurance business process, shifting resources to growth areas Large scale introduction of RPA* Human x Digital Digitalization of hand-written characters by AI **Business Process Management** Rule engines Brain **Machine learning Al Recognition** Robotic process Human Hand automation **Digital** Workforce *RPA: Robotic Process Automation



Improvement (Including work-style reform)

1~2 yrs hundreds

3 years

Around 1,000

2,100 talented personnel

5 years

Analysis & Utilization of Medical Big Data







 Review our underwriting standards using internal and external medical big data analysis to check possibility of insurance coverage and offer new products and services





Health Promotion



Stability through Insurance



Development of cutting-edge technology

2016 2017 2018 2020

Partnerships with national institutions & universities



藤田保健衛生大学病院 FUJITA HEALTH UNIVERSITY HOSPITAL

National Research Centers

Partnerships with Tech companies



みずほ第一フィナンシャルテクノロジー

HITACHI Inspire the Next



Number of new insurance policies grew by 12,000 following the review of underwriting standards

Currently treating diabetes, high blood pressure, Rheumatoid arthritis, arrhythmia •••

Increase the possibility of insurance coverage

Health Check-up
Discount



"Kenko Nenrei®' (Health Age)

Medical insurance (Neo First Life)

Development of new products & services

Research of cutting-edge analysis technology (e.g. Al)

Solve social challenges

"Improvement in quality of life" "Expansion of Healthy Life Span"

 Provide insurance coverage to more customers

+

 Provide services that support customers to be more health conscious

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Drive Innovation



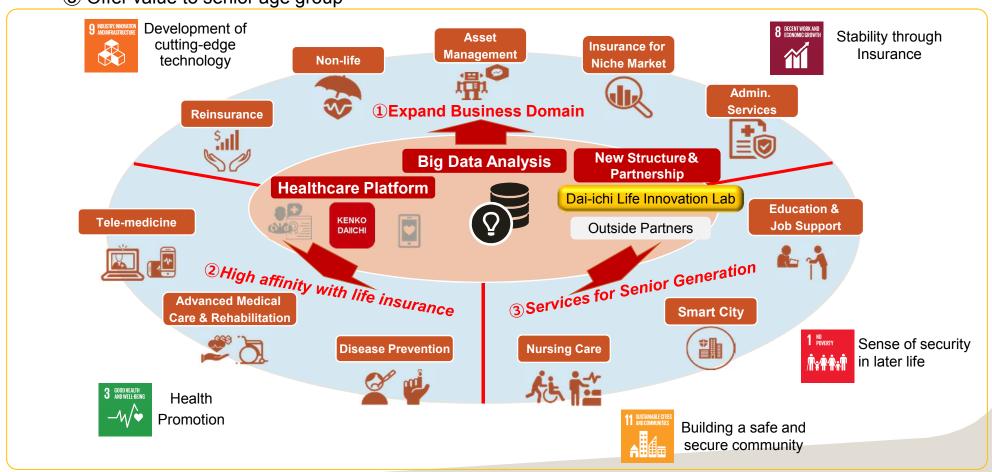








- Create new markets and competitive advantages without being bound by existing business models and price competition
 - ✓ Pursue creation of new social value focusing on three main areas:
 - ① Expansion of insurance business domain,
 - 2 Tapping into the health care domain,
 - 3 Offer value to senior age group





(Reference)

Reflecting on our previous medium-term management plan "D-Ambitious"

Reflecting on our previous medium-term management plan "D-Ambitious"



 Performance indicators and source for shareholder returns (Group Adjusted Profit) both exceeded initial objectives

Annualized Net Premium In-force Group Adjusted Profit End of FY2017 +9% FY2017 180 billion yen **Achieved Achieved** (Up from end of FY2014) (Estimate) (Estimate) +13.9%Significant increase (billions of yen) (trillions of yen) from previous plan 300 4.0 3.66 3.63 230.0 3.39 3.5 3.21 Overseas 250 Life 214.7 210.1 204.6 3.0 2.56 200 2.42 2.5 150 2.0 116.0 Objective 100.0 of current 1.5 **Domestic** 100 plan Life 1.0 50 Objective of 0.5 previous plan 0.0 0 FY2012 FY2013 FY2014 FY2015 FY2016 Sep. FY2015 FY2017 FY2013 FY2014 FY2016 (Estimate) 2017 One-time investment return increase

Reflecting on our previous medium-term management plan "D-Ambitious"



 Economic value indices for the mid- to long-term steadily improved and shareholder returns enhanced in light of improvement in accounting profit

Shareholder Returns RoEV [Mid- to Long-term Vision] ESR [Mid- to Long-term Vision] [Quantitative Target] 40% during the period of mid-term plan 8% Average Growth 170 - 200% Range Xtotal payout ratio against Group adjusted profit Annualized Average 35% 30% (兆円) +12.5% **Objective** 7.0 Other Stock 3 Non-econ. assumptions buyback 23 bil. 6.0 2 Expected return 160% yen Stock 151% buyback 4 145% 16 bil. 5.0 Value of new Stock yen Buyback business 15 bil. 4.0 132% 1)Adj. yen 6.1 3.0 45 43 2.0 106% 35 2.9 98% 28 1.0 20 16 Sep-Sep-Mar- As of Mar-0.0 15 15 Sep-16 17 16 17 FY12 FY13 FY14 FY15 FY16 FY17 Adjusted As of As of (Estimate) ΕV Mar-10 Sep-17

Adjustments include effect of introduction of ultimate forward rate (UFR), capital increase and shareholder dividends, etc.

② Includes expected returns from risk free rate, excess return and economic variances.

③ Includes non-economic experience variances and non-economic assumptions change.

Reflecting on our previous medium-term management plan "D-Ambitious"



What we aimed for during "D-Ambitious"

- Accelerate growth with "three growth engines (Domestic Life Insurance, Overseas Life Insurance, Asset Management)"
- Enhanced management structure to support sustainable growth
 - Establish a global trilateral structure (Japan, North America and Asia Pacific) by rolling out fully operational overseas regional headquarters
 - •Enhance corporate governance through the transition to a holding company structure
- Double consolidated profit*. Secure capital levels anticipating the implementation of global regulations, Higher shareholder returns that meet the expectations of stakeholders

Accomplishments

- Upward trend accelerated for in-force policies by establishment of three domestic brands to provide a variety of products and services
- Built a balanced business portfolio in overseas life with the U.S.
 & Australia contributing to profit and growth in Asia
- Created a foundation for growth with re-organization of Asset Management One and Janus Henderson
- Regional headquarters support global governance with no time difference. Supports rapid growth in Asian business and M&A in North America
- Exchange of talent and know-how at various levels within the group
- High diversity with outside directors making up 30% of the board of directors.
- Group adjusted profit up significantly compared to the previous mid-term management plan
- Capital level improved a certain level amid super low interest rates
- Shareholder returns enhanced in light of improvement in accounting profit



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