# Financial Analyst Conference Call for the Fiscal Year Ended March 31, 2022

May 25, 2022

Dai-ichi Life Holdings, Inc.



# Agenda



Time	Topic	Speaker	Title
13:30 ~ 13:45	Key KPIs of the Medium-Term Management Plan	Tetsuya Kikuta	Representative Director, Senior Managing Executive Officer Chief Financial Officer
13:45 ~ 14:10	Domestic / Overseas Business Strategy	Seiji Inagaki	Representative Director, President Chief Executive Officer
14:10 ~ 15:00	Q&A session		



# **Key KPIs of the Medium-Term Management Plan**



# **Capital Circulation Management Strategic Management Action**

#### **Risk Control**

### Capital/Cash Generation<sup>(1)</sup>

Remittance from Subsidiaries (Dividends)

### Capital/Cash Allocation<sup>(1)</sup>

Market related Risk Reduction (Interest rate and equity risks)

**FSR** 

Reduction in FY2021 approx. ¥390bn

(vs 3-year target 70%)

March 2022

227%

(vs March 2021 +24%pt)

Total for FY2020-21

approx. **¥470**bn (o/w in FY2021 ¥280bn)

**FY2021 Remittance Ratio** 

approx. 95% (% of adj. profit, FY2020 67%)

Shareholder

Payouts

**Total since March 2021** 

approx. ¥470bn

(o/w Share buybacks ¥320bn)

Strategic Investments (Holding Company) **Total since March 2021** 

approx. ¥81bn

(M&A of Westpac Life, etc.)

High progress mainly in interest rate risk reduction

**Increase in remittance rate** 

Expansion of shareholder payouts and disciplined investment



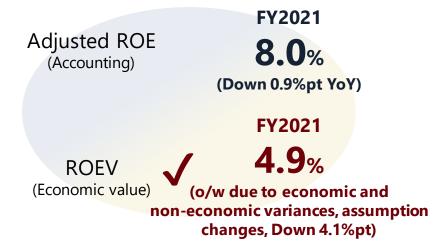
#### **FY Results / Market Evaluation**

#### **Annual Results**

FY2021 **¥296.1** bn (EPS +10% YoY)

Group VNB **▼ 126.6**br
(Down 0.4% YoY)

### **Capital Efficiency**



### Market Evaluation<sup>(1)</sup>

Relative TSR
(Mar 2021 – Mar 2022)

The 2nd

(+36% from March 2021)

Our Stock β (vs TOPIX)

Declining Trend

Challenges in new business volume and profitability

ROEV depressed by insurance related assumption changes

Relative advantage vs global peers

Group

Adjusted Profit

#### Market Related Risk Reduction and ESR



- ESR increased by 24%pt to 227% thanks to the significant progress of market related risk reduction initiatives.
- While the progress is higher than expected, continue to accelerate the reduction efforts.

#### **Market related Risk Reduction**

Reduction in FY2021

approx. **¥390**bn Incl. reduction by equity hedging in FY2020 Incl. reduction by

o/w reduction from equity hedging implemented in FY2020: approx.¥90bn<sup>(1)</sup>

Interest rate & equity risk amount (before diversification effect)

Current MMP risk reduction target (Interest rate & equity risk ¥560bn)

**Progress 70**%

#### March 2021

¥2.8tn Interest rate risk Decrease of Market factors, etc. approx. ¥195bn (incl. changes in group companies) **Equity** risk Decrease of approx. ¥89bn Decrease of March 2022 approx. ¥105bn ¥2.4tn DL Risk Reduction approx. ¥300bn

## Interest

Ultra long JGBs purchase: approx. ¥1.2tn (30-year JGB equivalent) New reinsurance: approx. ¥500bn (ceded policy reserves)

Equity risk

risk

Sale of equities: approx. ¥250bn (market value based on plan) Hedging position: approx. ¥200bn (put options, etc.)

### **Economic Solvency Ratio (ESR)**

March 2022

**227**%

vs March 2021 +24%pt



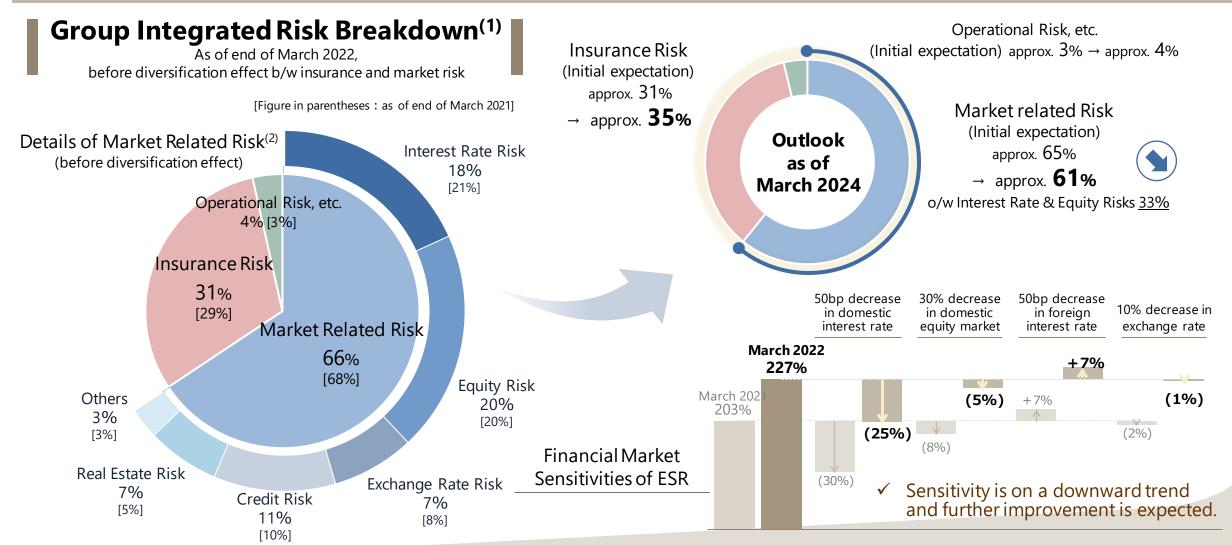


<sup>\*</sup>From EEV calculation as of March 31, 2021, standard changes of UFR(Ultimate Forward Rate, 3.5%→2.5%) and LLP(Last Liquid Point) were applied, and reflected corporate bond spreads in the discount rate at DFL. \*Integrated risk is calculated based on an internal model with confidence level of 99.5% (one year, after-tax)

### Outlook for Group Risk Profile Transformation



- Market related risk shares decreased to 66% thanks to the significant progress in risk reduction initiatives, etc.
- · Assuming the progress in the current financial market, March 2024 profile is expected to improve further than expectation.



<sup>(1)</sup> Breakdown excludes the exchange rate risk against yen, associated with the group consolidation.

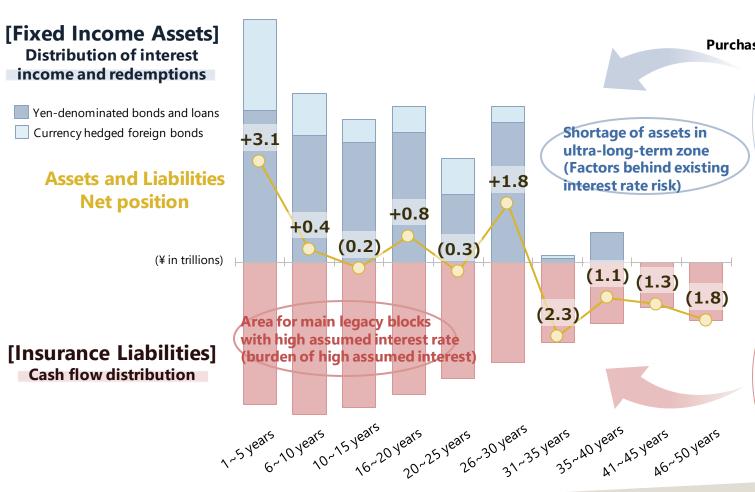
<sup>(2)</sup> Percentage of each risk in the details are proportional to the amount of each risk in market risk, before taking into account the diversification effect.

### DL Asset/Liability Cash Flow Structure and Market Risk Reduction



### Fixed Income Assets / Insurance Liabilities Cash Flow

(5-year cumulative/estimate)(1)



#### [Interest Rate Risk Reduction] Using part of gains on sales

Purchase of and replacement with ultra-long-term bonds, duration lengthening and hedging

- Steady accumulation of ultra-long-term bonds and replacement for lengthening, considering change in financial markets
- Use of swaptions

FY2021 additional purchase and replacements

approx. ¥1.2tn (30-year JGB equivalent)

[Interest Rate Risk Reduction]

Reinsurance ceding of legacy blocks

Proactive restructuring of liabilities structure through strategic reinsurance ceding

FY2021 policy reserve for ceding (total since the start of initiatives)

#### [Equity Risk Reduction] Sale and hedging

Reduction of equities in line with the plan, hedging with derivatives, etc.

FY2021 domestic equities sold

approx. ¥250bn (market value)

Hedging positions\*

approx. ¥600bn

\*Total hedging positions since FY2020

approx. ¥500bn (approx. ¥1.1tn)

Using gains on sales (offset with ceding related expenses)

### Outlook for Cash Positions at Holding Company (HD)



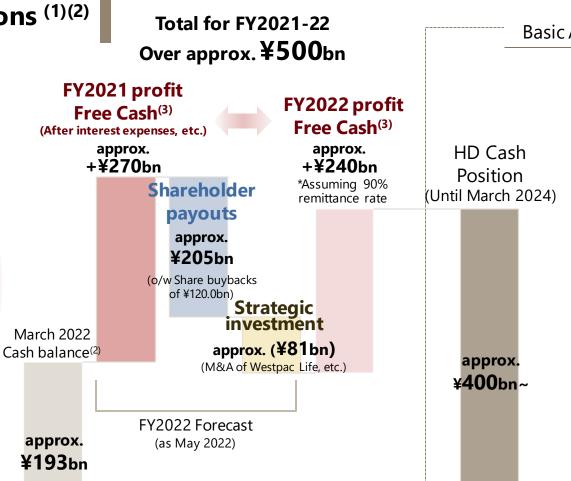
- Significant increase in remittance ratio from subsidiaries, total remittances for FY2021-22 is expected to exceed ¥500bn.
- Considering HD basic cash of ¥100 billon, allocate cash to stable dividends, additional payouts and strategic investments.

### **Change of HD Cash Positions** (1)(2)

FY2021 Cash remittances from subsidiaries (dividend remittance)

Remittance ratio<sup>(4)</sup> approx. 95%

	Remittance [Adj. profit]	Remittance Ratio	(FY2020)
DL	¥199.7bn [¥199.7bn]	100%	91%
DFL	¥40.0bn [¥19.0bn]	211%	0%
PLC <sup>(2)</sup>	238mUSD [477mUSD]	50%	50%
TAL	210mAUD [133mAUD]	158%	39%
Group	approx. ¥280bn [¥296.1bn]	approx. 95%	approx.



HD Cash Position
Basic Approach to Use of Funds

- To secure the liquidity at HD required capital expenditure needs
- [Basic cash needs (update)]
- Under the strict capital management, approx. ¥100bn is a target to secure the certain liquidity for subsidiaries.
- [Shareholder payouts]Sources of cash dividends(FY2022 dividend payment)
- [Shareholder payouts]Consideration of flexible additional payouts

and/or

[Strategic investments]
Selective investment in
high-growth and capital-efficient
businesses

### Shareholder Payout Policy and Actual Payouts



- After ¥200bn during FY2021, share buybacks of up to ¥120bn is determined as a flexible additional shareholder payout.
- FY2021 DPS is expected at ¥83, a sharp YoY increase (+¥21) and FY2022 DPS at ¥86 is forecasted.

### **Shareholder Payout Policy**

Considerations for additional payout Rough guide for Considering total payout ratio ESR Level flexible additional Status of market risk and Mid-term avg. of **50**% payouts sensitivity reduction Cash position of holding company Image on transition of **Group Financial Leverage** total payout ratio Existence of strategic Strategical in scale and timing investment opportunities (Share buyback up to ¥200bn in progress) Our stock price, etc.

[Image of Dividend Payout Ratio]

Stable Dividends
Based on Profit

[Dividend Payout Ratio]

**30% or more** each FY

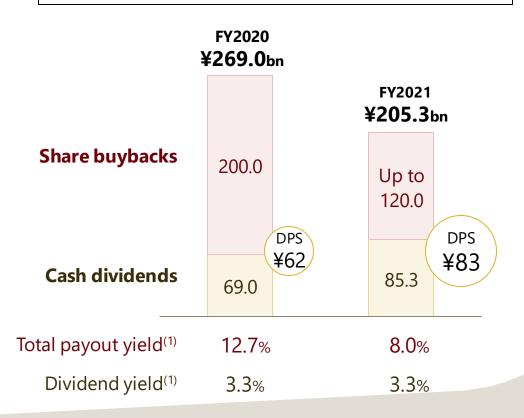
Avg. of Group adjusted profit for past 3 years

+

Basically no reduction of dividend per share

Shareholder Payouts since Mar 2021 in current MMP

#### Total Shareholder Payouts approx. ¥470bn



[Policy on cancellation of treasury stock]

The treasury stock is expected to be cancelled at an appropriate timing unless it is held for any specific reason.

### Capital Policy and Strategic Investment Based on ESR



- Consider disciplined investment based on cost of capital that leads an additional corporate value over the mid to long term.
- Focus on highly compatible opportunities with synergies in areas of peripheral of existing businesses and digital innovation.

### **ESR Level and Capital Policy Concept**

#### Consider stable dividends in line with profits

 Actively consider strategic investments and/or flexible additional payouts

#### 200%

# Target Level 170~200%

- Maintain stable dividends in line with profits
- Consider strategic investments and/or flexible additional payouts based on financial soundness

#### 170%

- Maintain stable dividends in line with profits
- Consider strategic investments and/or flexible additional payouts based on prospect of improvement to medium-term target (Reconsider risk-taking and/or shareholder payouts as needed)

#### 130%

 Consider risk-reduction and Reconsider shareholder payouts (Consider recapitalization as needed)

#### Strategic investments in the Mid-term plan

# [Focus (Basic)] Around Existing Businesses and Digital Innovation

Medium to long term business strategy

- Responding to changes in the business environment (change in customer needs and preferences, digitization)
- ✓ Improve business growth and capital efficiency (deepen and explore)

Strategic investments consideration

- ✓ Substitutability and time horizon with internal resources
- Affinity of existing businesses and corporate culture (synergy effect)

Investment impact analysis

- Implementation of strict due diligence (risk recognition, profitability evaluation vs cost of capital)
- ✓ Comparison of investment effects with share buybacks

# Management Action

- Decided to acquire Westpac Life by TAL in FY2021
- Continue to explore opportunities that will lead to a higher corporate value over the medium to long term

### Capital Efficiency (Accounting, Adjusted ROE)



- While higher profit and share buybacks were positive, increase in unrealized gains from market recovery affected adj. ROE.
- FY2021 EPS increased by 10% thanks to share buybacks and FY2022 EPS is expected to decline slightly.

### **Group Adjusted ROE**

FY2021

8.0%

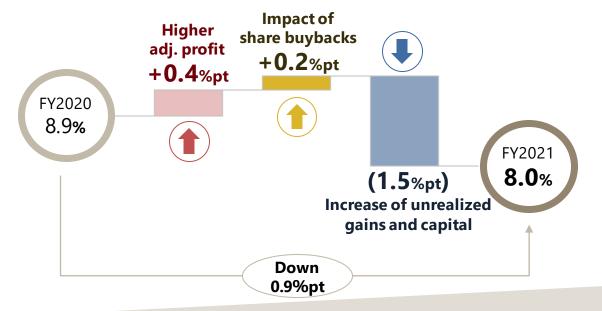
(YoY change) Down 0.9%pt (YoY change)

+5%

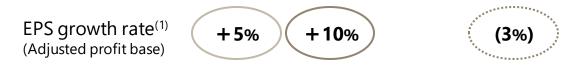
(Group adj. profit)

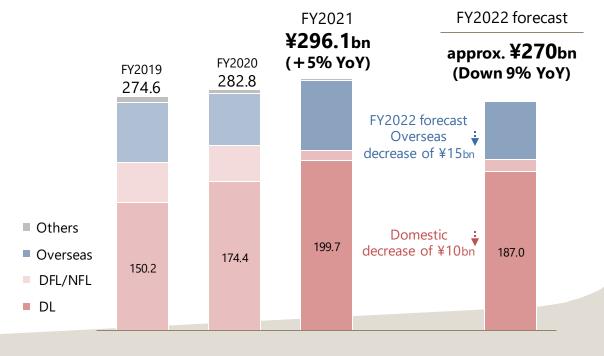
¥296.1<sub>bn</sub>

Affected by increase in unrealized gains due to the recovery of the stock market since March 2021



#### Group adjusted profit results and FY2022 forecast





### Capital Efficiency (Economic Value, ROEV)



- · Rising overseas interest rates and revision of insurance assumptions at DL offset the increase in expected contribution.
- EV sensitivity is on a declining trend leading an improvement of stability of group EEV as a corporate value.

### **Group ROEV**

FY2021

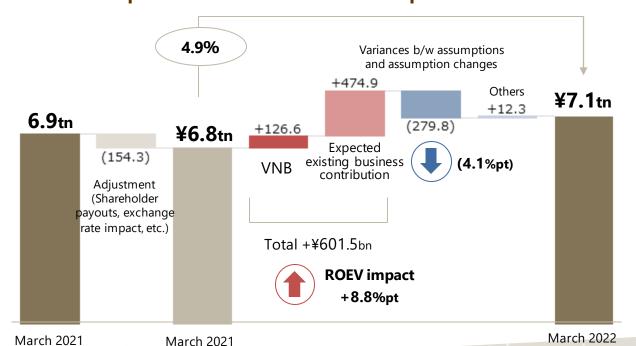
(Group EEV)

4.9%

¥7,150.9<sub>bn</sub>

Economic and non-economic variances, assumption changes Down 4.1%pt or ¥279.8bn

# Rising overseas interest rates and revision of insurance assumptions at DL exerted downward pressure.



### EV Sensitivity to Financial Market Fluctuations Mar 2021 Mar 2022 Group EEV (9.7%)50bp decrease in interest rate (risk free rate) (7.6%) (6.4%)10% decrease in stock market (5.1%) **(4.7%)**

### Sales Performance (Group Value of New Business)



- In FY2021, decrease in VNB at DL and DFL was compensated by strong performance at NFL and overseas subsidiaries.
- With downward pressure on VNB and margins at DL, full-fledged recovery of new business remains a management issue.

#### **Group VNB**

FY2021

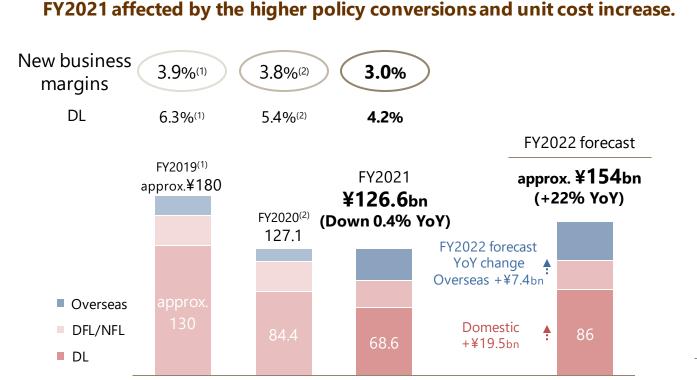
¥126.6<sub>bn</sub>

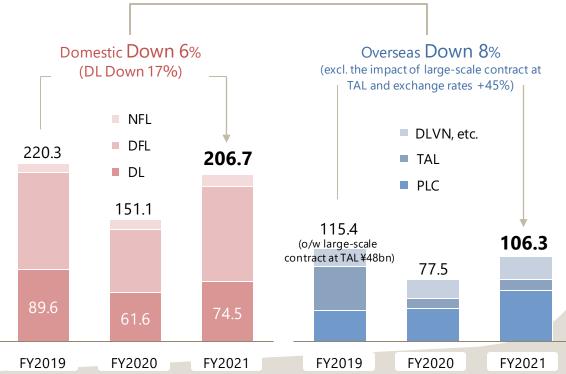
(YoY change) Down 0.4%

Incl. 3 affiliates in Asia: ¥126.8bn

New business annualized net premiums (ANP)

# **¥313.1bn** Down 7% vs FY2019 (excl. the impact of large-scale contract at TAL and exchange rates +6%)





### Improving New Business Profitability for Individual Insurance and Annuities at DL



- DL enhances new business profitability management from both economic value and accounting and CF basis.
- Aiming to improve both volume and profitability through initiatives for top-line growth and cost reduction.

# [Economic value-based profitability] RORC<sup>(1)</sup>

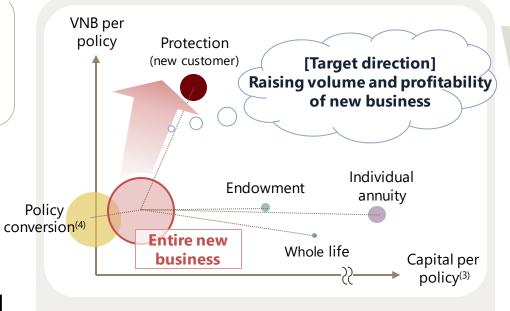
- VNB economic value-based risk returns, capital efficiency indicator
- Indicators consistent with ROEV concept

# **Profitability management combining both indicators**

# [Accounting & CF basis profitability] IRR

- Capital flow related to new business and IRR calculated using accounting P&L as a cash flow
- Indicator consistent with the concept of free cash flow

#### DL products profitability (economic value-basis)<sup>(2)</sup>



- \*Relative positioning of entire new business, new business by product (new customer) and policy conversion (net VNB).
- ✓ Profitability of core protection-type products is high
- ✓ For policy conversion after netting of risk-return of new and old policies, FY2022 additional increase in risk and return was particularly small due to an increase in conversion between similar medical insurance policies.

# Profitability improvement initiatives

#### **Top-line growth**

- Improve productivity of the sales reps channel through raising highly efficient workforce.
- Strengthen marketing strategy and product strategy through CX design and differentiation by additional related services.

#### **Fixed cost reduction**

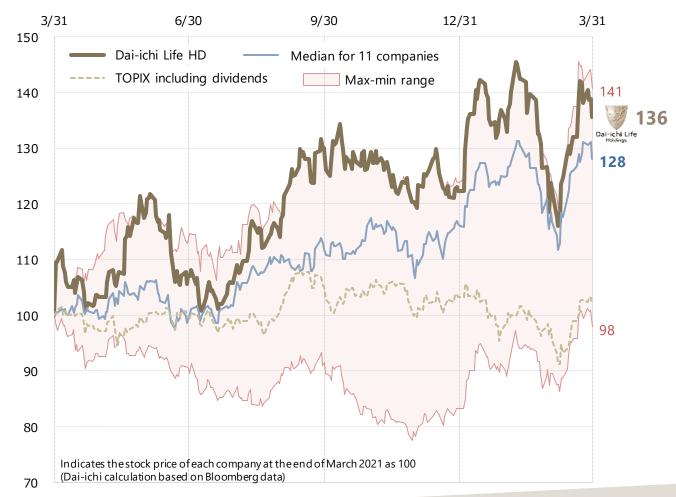
- Improve efficiency of sales activity support operations by utilizing digital technologies, and strategic shift of human capital.
- Enhance profitability management through continuous improvement of cost management.

### Relative TSR and Our Stock Price β



- Our TSR during the previous fiscal year rose 36%, secured the 2nd in 10 domestic and overseas competitors.
- Continue striving to maintain and improve TSR relative advantage.

#### TSR trends (from end-March 21 to end-March 22)





### Our stock price $\beta$ (vs TOPIX, weekly) (Dai-ichi calculation based on Bloomberg data) Our β (as of April 1, 2022) Our $\beta$ (about 1 year ago) 10 peers max & min β [5 year β] [3 year β] [1 year β] 1.51 1.46 1.37 1.1 0.9 0.9 0.96 0.6

\*(Domestic) vs. TOPIX (US peers) vs. S&P500

(Canadian peer) vs. TSX (European peer) vs. STQXX600



# **Domestic Business Strategic Initiatives**



### **Social changes under COVID-19**

New normal world we have never experienced

### [Acceleration of humans behavioral changes]

- Rapid progress in digitalization and remote communication become a norm
- Less frequent social interactions, greater reliance on specific community, diversification of values, social division, isolation...

### [Reveal of social disparities]

- Divide of logistics of human/products, impact from digitalization, expansion of disparity between occupation/industry, emergence of disrupters
- Reveal of disparities among countries by geopolitical risks and rising inflation

### Changes for us and what we learned

- ✓ Shrink of the information gap with customers
- ✓ <u>Traditional standard service models no longer suit to market</u>
- ✓ Contribution to enhancing connections and mutual support in the communities
- The level of service that each customer expects from us is getting higher and more diverse.

  We need to be resonated with and selected by customers.

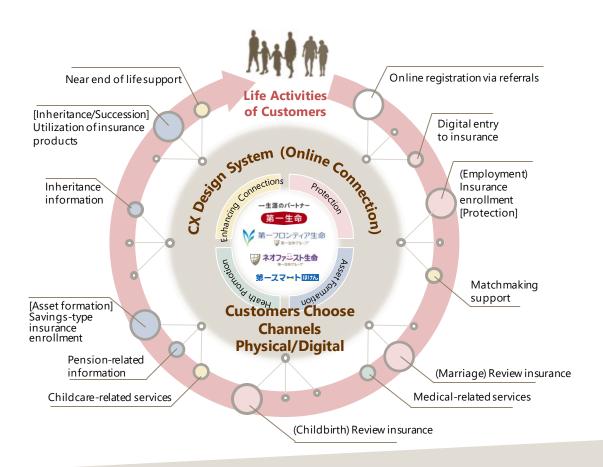
Re-connect 2023

CX Design Strategy

### Initiatives to Realize the Vision of the CX Design Strategy - 1



By combining online and offline, aim to realize the OMO (Online Merges with Offline) enabling customers to connect with us in a way and timing that customer prefers



✓ As an initiative to realize OMO from tangible aspect, launched a communication site "Mirashiru"





- Provide personalized information
- Understand customers by data-driven way
- Utilize marketing automation
- Explore leads and identify interests in insurance

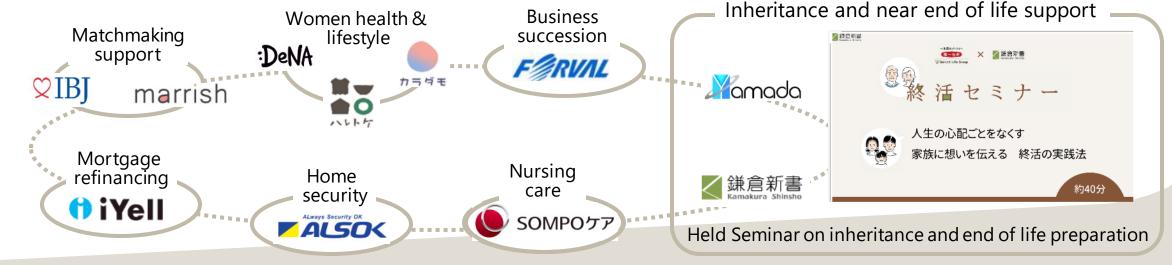
### Initiatives to Realize the Vision of the CX Design Strategy - 2



✓ Using digital capabilities to provide insurance to smaller customer segments



 Expand services in non-insurance areas that contribute to QOL, such as health and lifetime, through collaboration with external partners



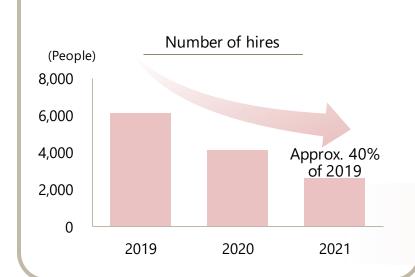
### Transform Sales Reps Channel to Represent CX



#### ✓ Drastic transformation of Recruitment, Training, Compensation System to build a foundation for achieving our target level.

### **Selective Recruitment**

✓ Hire talent with high performance and aptitude, under head office's control.



#### **Quality/Quantity improvement for Training**

- ✓ Expand initial training period to one year
- ✓ Reform existing initial training regime and newly establish "Career College"

Extend training period

(Before: 4 months → After: 1 year)



Expand remote

trainings led by the

head office

Sophisticated & homogeneous training



Stable salary system enabling sales reps to concentrate on skill enhancement

### **Target level**

Sales Revenue Indicator

vs pre-COVID over +10%

Individual Efficiency (revenue per sales rep)

vs pre-COVID over +20%

Share of highly efficient sales reps

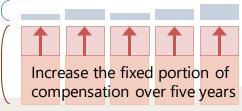
over 30%

### **Reform of Compensation system**

✓ Set attractive salary levels to secure excellent talent Variable portion

✓ Stable salary scheme over five-year period enabling to concentrate on skill enhancement and develop customer base

Fixed portion



### [4 Experiential Values] Protection



✓ [Dai-ichi Life, Neo First Life] Launched unique products that would expand customer base such as lump sum benefit hospitalization insurance (simplified application type)



Simplified application even with sickness



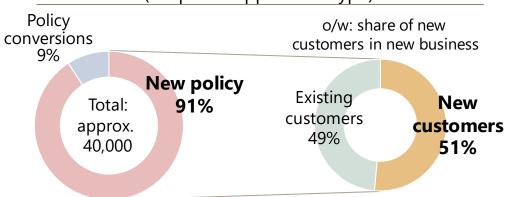
sickness

Health discounts and a wide range coverage

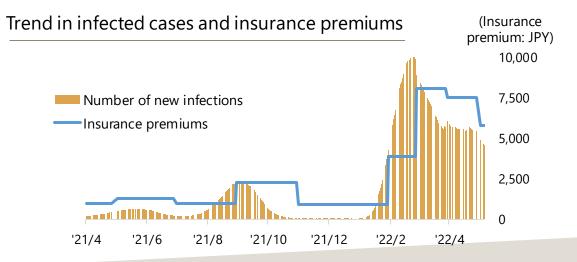
#### 認知症保険to、スマイル

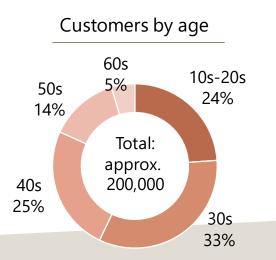
Discounts based on dental health, with oral care services

Sales of lump sum benefit hospitalization insurance (simplified application type)



✓ [Dai-ichi Smart] Adopted dynamic pricing<sup>(1)</sup> for specific infectious diseases insurance, and extending our customer base to young generation with the possibility of expanding to cross-selling



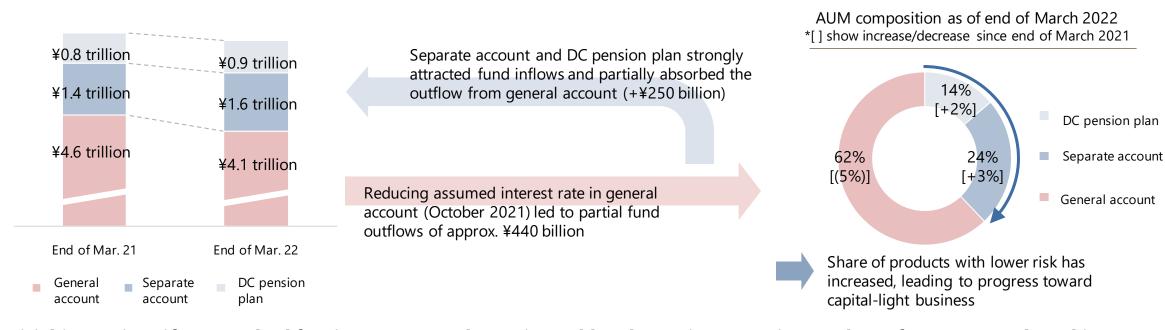


- Gaining new touch points with young generation
- In FY2021 approx. 1,500 customers of specific infectious diseases insurance also purchased comprehensive insurance of DL

### [4 Experiential Values] Asset Formation/Succession



✓ [Dai-ichi Life] Compensated fund outflows of group annuity due to a reduction of assumed interest rate by inflows into separate account, leading to improvement of risk profile



✓ [Dai-ichi Frontier Life] Launched foreign-currency denominated level premium annuity products for young and working-age generation, and started cross-selling through DL sales reps channel

Since start of sales from March 2022, approx. 4,000 policies sold in two months



Expanded product lineup for DL sales reps to cover a wider range of customer needs

✓ Progress the initiatives to deliver experiential values through more convenient digital solutions such as BaaS

### [4 Experiential Values] Health and Medical Care



✓ Launched a Healstep for health insurance associations to support health promotion of their members and saving medical expenses, and steadily increasing the number of associations that introduced and are expected to introduce this service with the aim to achieve introducing to 50 associations as of March 2024

Target for introducing as of March 2024

health insurance associations
(9 associations introduced in FY2019)



Received **the top award** in "Data Health Services Trade Fair" which sponsored by the Ministry of Health, Labour and Welfare



Expanding alliances with external partners for QOLism app for association members and progressing to establish an



✓ We progress this initiative with the aim of expanding the prospects and service contents, through extending beyond health insurance associations (to mutual aid associations, etc.) and implementing functions for specific health guidance and medical checkup applications, etc.

### [4 Experiential Values] Enhancing Connections



✓ Contribute to improve QOL, formulate local communities, and revitalization of local economy, through the initiatives to solve regional issues in collaboration with local governments nationwide, as well as original programs held by DL sales branches

Cooperated with 47 prefectures nationwide, and concluded a comprehensive collaboration agreement with 40 prefectures and 267 municipalities DL branch and sales office organized original programs and events at approx. 380 sites (Approx. 31 thousand participants) (1)



[Sapporo General Branch Office] Promoting "Cancer Prevention" in cooperation with local governments and related organizations.



[Narita Branch Office]
Promoting "Chiba SSK Project"
to protect and take care of
elderlies in whole Chiba prefecture



Example Cases

[Kochi Branch Office]
Promoting initiative to prepare for possible major earthquakes through delivering disaster prevention information and events, in cooperation with the prefectural government



[Shizuoka Branch Office] With "CONNECT" as a keyword, we revitalize the economy by connecting local residents and local companies.



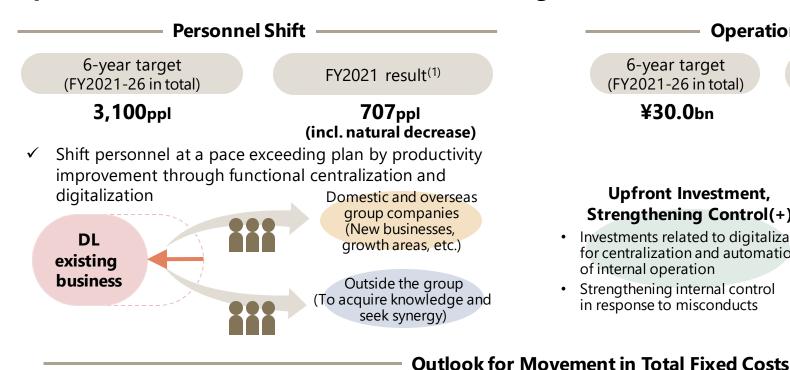
[Nara Branch Office] Conducting awareness-raising activities to prevent specialized fraud and consumer problems.

✓ Our group<sup>(2)</sup> own approximately 10 thousand rental housing units and support living of local residents from the aspect of "providing housing"

### Initiatives to Improve Productivity at Dai-ichi Life



Steady progress in initiatives in line with the plan to shift personnel through productivity improvements and reduce fixed costs in existing businesses



FY2022

FY2023

#### **Operational expenses reduction**

6-year target (FY2021-26 in total)

¥30.0bn

#### **Upfront Investment,** Strengthening Control(+)

- Investments related to digitalization for centralization and automation of internal operation
- Strengthening internal control in response to misconducts

FY2026

#### FY2021 result

While the initiatives for personnel shift and cost reduction through workstyle reform has progressed, fixed costs in existing businesses increased by around **¥1 billion** due to an upfront investment in digitalization area (in line with the plan)

#### Personnel Shift, Work style reform(-)

Personnel shift

New investments (CX/DX, etc.)

& other expenses (YoY)

- Office floor space reduction (partial investment diversion)
- Reduction of business travel, social expenses, progress toward paperless operations



FY2025

FY2024

Aim to reduce ¥30bn in total over 6 years

FY2021

220

FY2020

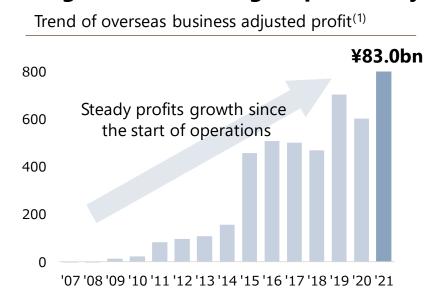


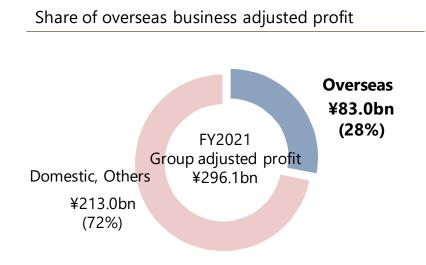
# **Overseas Business Strategic Initiatives**

#### Overseas Business Growth Overview



 Overseas business adjusted profit have been growing steadily and reached a record high, accounting for 28% of the group total adjusted profit





✓ Despite the impact of COVID-19 spread, each group company responding by leveraging its strengths in business and channel diversification



Despite a significant increase in benefit payments associated with COVID-19, business diversification partially offset the impact



Despite constraints on sales activities due to lockdowns in major cities amid spread of COVID-19, the growth continued through diversification of sales channels from individual agents channel to bancassurance

### Progress of Acquisitions and Reform of Group Management Structure



✓ Entered into two acquisition agreements in Australia and US, that are expected to be profitable in excess of cost of capital of each business, and are progressing well toward completion/integration

#### **Acquisition of Westpac Life by TAL**



Agreement signed in August 2021

#### Strategic significance

- ✓ Improving the Group's Risk Profile by Expanding the Insurance Risk Business
- ✓ Strengthening Banking Channels through Access to Customer base of one of the Four Largest Australian Banking Groups

**Expected to complete in the second half of 2022** 

#### **Acquisition of AUL by PLC**



Agreement signed in March 2022

#### Strategic significance

- Expand asset protection business with stable profitability based on fee income
- ✓ High complementarity with Protective's existing businesses, contributing to business and channel diversification

Acquisition completed on May 2, 2022

- Reforming the Group Management Structure and Strengthening Business Portfolio Management and Global Human Capital Strategies
  - ✓ As a function for suggesting strategies of overseas business and human resource planning,
     Global Strategy Board (GSB) has been established
  - ✓ Two executives from overseas, who had been in top management of overseas operating companies, have been appointed as a CEO and deputy CEO at the regional headquarter in Asia

- ✓ Working on strengthening business portfolio management including replacement/restructuring of businesses going forward
- ✓ Promote cross-regional appointment of human capital through development and utilization of global talent pool for other roles as well

#### For Further Growth in the Future



✓ Grow existing businesses further, as well as continue to explore acquisition opportunities that are expected to grow exceeding cost of capital of each business segment



 $\checkmark$  Promote initiatives for innovation and new business models that could be a driver of future growth



- Promote research and exploring digital start-up companies and consider collaboration through investments and alliances
- Explore innovation opportunities through cooperation among Innovation Laboratory (Tokyo, London, Silicon Valley), research basis, and operating companies
- Further utilization of group-wide function (task force) and R&D investment budget which is to be used for both domestic and
  overseas

### Medium-term Management Plan First Year Review and Further Progress





- ✓ Steady progress in the market-related risk reduction and capital circulation management
- ✓ While record high profits have been achieved, it will be more important to navigate among uncertainty of financial market in FY2022



Re-connect 2023

- ✓ Providing agile insurance opportunities through Digi-Ho shows a certain level of potential
- ✓ On the other hand, as reform of existing business and improvement of productivity are still on the way, we need to work on continuous initiatives

Overseas Business

- ✓ Achieved record-high profits for the entire business amid COVID-19 impacts remaining
- ✓ Strengthen existing businesses in the post-COVID-19 period and pursue innovation opportunities

Sustainability & Business Foundation

Promote sustainability initiatives across the group including reduction of CO2 toward Net-Zero emissions (Commit to ensure medium-to long-term sustainability through changes of the executive officers compensation system)

# [Reference] Key Indicators (KPIs) of the Group and Major Domestic Business Initiatives Dai-ichi Life



		Group KPIs	Medium-Term (FY2023) Target Level	Long-Term Direction		
	Capital Efficiency (Accounting Profit)	Adjusted ROE (Based on Adjusted Profit)	approx. 8%	approx. 9% (around FY2026)	8.0%	
			Expected cost of capital: reduce	ed to 8% (currently self assessed at 10%)		
	Capital Efficiency (Economic Value)	ROEV		Medium-Term Target: approx. average 8% (around FY2026)		
	Risk Profile Reform	Market Risk Reduction (Interest rate risk and equity risk vs March-21)	Risk Reduction -¥560bn (equivalent to approx. 20% of March- 21 market risk)	Additional Risk Reduction -¥260bn (Total of approx. ¥820bn from Mar-21)	Approx¥390bn (progress rate vs 3 year target: 70%)	
Dai-ichi Li Holdings	fe Financial Soundness (Economic Value)	Economic Solvency Ratio	Maintain a stable level of Reduction of sensi	227%		
	Market valuation	Relative TSR Total share return		ative Advantage mestic and overseas competitors	No. 2	
	Profit Indicator	Adjusted Profit	Expected Range approx. ¥250bn to ¥280bn	Value of new business targets are set annually	Adj. Profit <b>¥296.1</b> bn VNB <b>¥126.6</b> bn	
Domestic	Improve Customer Satisfaction	Net Promoter Score (NPS®) Number of Customers	NPS® for Dai-ichi Life: Total No. of Customers:	Top Level in Japan (by approx. 12mn FY2026)	NPS Middle-level (slightly improved from 2021) No. of Customers Approx.11.5mn (Separately, 200 thousands costumers increased through Dai-ichi Smart)	
Business	Improve productivity	Fixed Cost Reduction Optimize Talent Placement		approx¥30bn (by FY2026) around 3,100 ppl.	Fixed Cost Increased temporarily due to upfront investment  Personnel Shift 707ppl (Incl. natural decrease)	



# References

### [Environment] Accelerate Efforts Toward Carbon Neutrality



Group CO2 Emission Reduction Targets (50% reduction by FY2025, Net Zero emissions by FY2040)

Material Issues (Materiality)



Responding to climate change



Improving efficiency of energy usage Promoting clean energy

#### Group-wide and Dai-ichi Life Initiatives

Accelerated schedule for CO2 emission reduction (Scope 1+2) disclosed in March 2021.

(Scope 1+2) vs. FY2019

FY2025 - **50%** reduction

FY2040 - **Net Zero** emissions

#### Efforts at Dai-ichi Life

Set target for reducing scope 3 of CO2 emission for items that should be emphasized from the perspective of leading change in business and employee behavior\*. \*Limited to identifiable items

Dai-ichi Life (Scope 3) vs. FY2019

FY2030 - **30%** reduction

FY2050 - **Net Zero** emissions

# Net Zero GHG (greenhouse gas) Emissions of Investment Portfolio

Dai-ichi Life & Dai-ichi Frontier Life formulated the following policies to achieve carbon neutrality in their investment portfolios by FY2050.

#### Efforts at Dai-ichi Life

- **25%** reduction (vs. FY2019) of GHG emissions in the listed equities, bonds and real estates by FY2024.
- Implementation of engagement with investees.
- Expansion of investment/financing for climate change solutions. (Total **¥950bn** or more by FY2024)
- Contribution to annual GHG emission reduction in Fiscal 2024. ⇒ Target: approx. 1.5m tons CO2e

Projects of renewable energy power generation which reduction effects are disclosed

#### Efforts at Dai-ichi Frontier Life

- **15%** improvement (vs. FY2020) in carbon intensity in the investment portfolio by FY2024.
- Implementation of engagement with investees and investment in transition bonds, etc.

100% renewable energy for electricity consumptions in business

#### Efforts at Dai-ichi Life

#### (Target)

 Procurement by 100% renewable energy for electricity consumption in business activities by FY2023

#### (Current Progress)

- Achieved in real estate investment portfolio in FY2021
- Became the first Japanese financial institution to conclude a service agreement for an off-site corporate PPA<sup>(1)</sup> to secure long-term and stable power from renewable energy sources for Dai-ichi Life's real estate holdings

#### Efforts among group real Estate affiliates (3 companies)

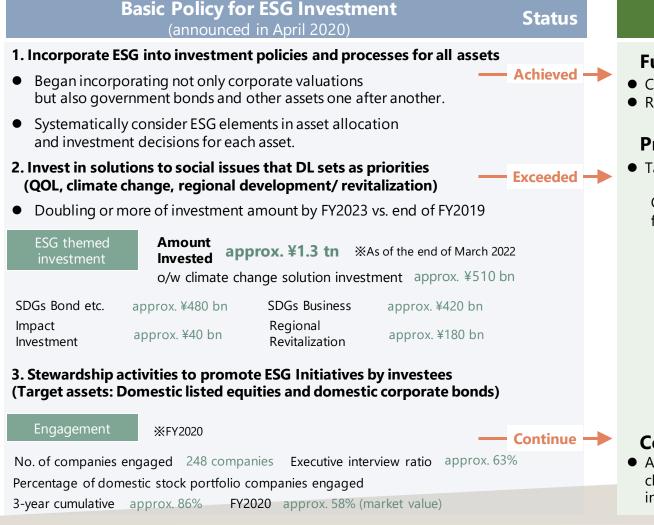
3 real estate-related group companies formulated 100% renewable energy management policy

	Target deadline
Dai-ichi Building	In FY 2022
Sohgo Housing	In FY 2024
Dai-ichi Life Realty	In FY 2023

### Dai-ichi Life's Medium-term Policy for Responsible Investment



- From a medium- to long-term standpoint as a universal owner of a wide range of assets, Dai-ichi Life has positioned ESG investment as a pillar of its assets management and aims to both generate investment returns and solve social issues.
- ▶ DL achieved significant progress on the targets announced in April 2020 and newly formulated the medium-term policy for responsible investment until FY2024.



### Medium-term Policy for Responsible Investment (announced in April 2022)

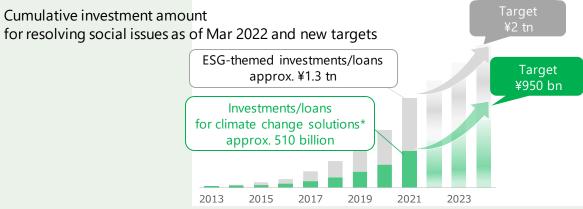
(announced in April 2022)

#### **Further development of ESG integration**

- Continue to upgrade ESG integration in all assets considering its characteristics, etc.
- Research new themes such as human rights and natural capital and consider incorporating.

#### **Promotion of ESG themed investments and loans**

• Target amount of investments and loans: **¥2 tn or more** (cumulative total by FY2024)



\*Medium-term Policy for Responsible Investment also includes responses to climate change.

(Refer page 34 for responses to climate change)

#### Continue to promote stewardship activities

• Aim for stewardship activities based on engagement **in all assets**, after considering the characteristics of each asset including region and the degree of our influence to the investees as an investor.

### [Society] Promoting D&I (Diversity & Inclusion)



- ► Enhance productivity and competitiveness over the mid- to long-term through promoting D&I in human resources and organizations, in order to achieve management targets and realize sustainable growth.
- Newly define the percentage of non-"new graduate recruits, Japanese nationals and male" employee within administrative personnel in managerial positions as diversity ratio and aim to improve. (from FY2021)
- ▶ Secure superiority in the labor market by fostering a corporate culture in which employees can demonstrate their individuality through work style reforms, etc.

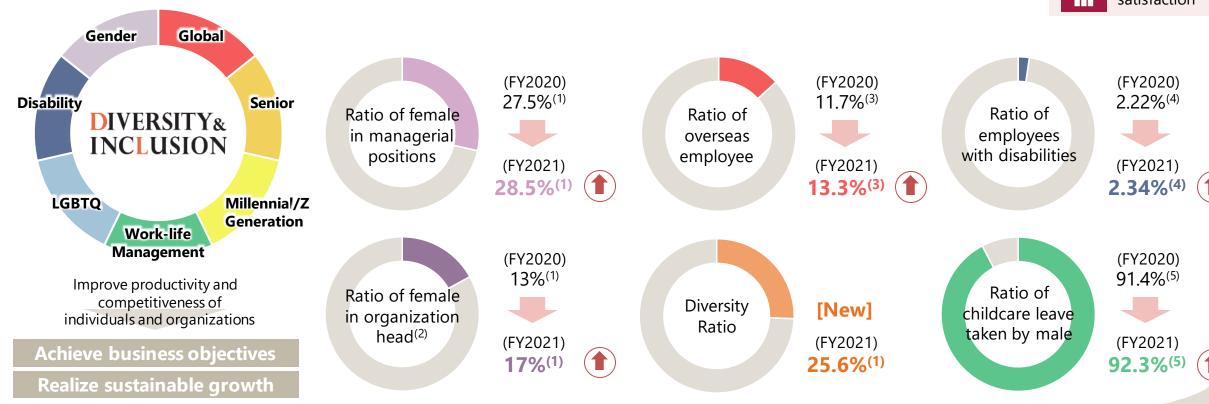
#### Materiality



Empowerment of women



Respecting human rights for all Creating job satisfaction



(1) As of April 1, the total of the holding company and 3 domestic companies (DL, DFL and NFL). (2) Percentage of women in the general manager (incl. branch office), line manager level, area representative sales manager. (3) As of the end of March, the total of 5 overseas companies. (4) Total of the holding company, Dai-ichi Life (including "career rotation"), Dai-ichi Life Information Systems, Dai-ichi Life Business Services and Dai-ichi Life (hallenged 36 as of June 1. (5) Total of holding company and Dai-ichi Life (including "career rotation") as of the end of March.

### Participation to Sustainability-related Initiatives



- Promote efforts to realize a sustainable society through joining various initiatives in domestic and overseas.
- In April 2021, we joined GFANZ (Glasgow Financial Alliance for Net Zero) as a first Asian principal member.



- ✓ Strategic forum established for COP26 (Glasgow, U.K.) to integrate the efforts of the net-zero greenhouse gas emissions initiative in the financial industry and to decarbonize financial institutions as a whole.
- ✓ Initiatives aimed at net zero for asset owners, asset management companies, and banks participated (including Net-Zero Asset Owner Alliance).



#### **Participating Initiatives**

Principles for Financial Action Towards a Sustainable Society (Principles for Financial Action for the 21st Century)



Principles for Responsible Investment (PRI)



om domestic life sector

Task Force on Climate-related Financial Disclosures (TCFD)



Access to Medicine access to medicine Foundation

om domestic life sector

Climate = Action 100+ rom domestic life sector

**RE100** 

First participant rom domestic life sector



Climate Action 100+

from domestic life sector

Japan Stewardship Initiative

30% Club Japan

First participant om domestic life secto



30% Club

THE NET-ZERO ASSET OWNER

**ALLIANCE** 

International Corporate Governance Network (ICGN)



Institutional Investors Collective Engagement Forum (IICEF)



ICGN

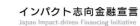
rom domestic life sector

Sustainability Accounting Standards Board (SASB)



om domestic life secto

Japan Impact-driven Financing Initiative



rom domestic life sector

THE NET-ZERO ASSET OWNER ALLIANCE

First participant from domestic life sector

om domestic life sector

United Nations Global Compact (UNGC)



Women's Empowerment Principles (WEPs)

### [Governance] Organizational Structure of Board of Directors



- Well-balanced composition of the Board of Directors, which is composed of Inside Directors with a wide range of knowledge in insurance business and Outside Directors with external experience and knowledge.
- With focus to strengthen supervision of diversifying group companies selected to be a company with an Audit and Supervisory Committee.

Female

Established a voluntary advisory committee with a majority of Outside Directors to ensure management transparency and objectivity.

#### **Board of Directors**

Chairperson: Director and chairman (Non-executive director)

Meetings held in FY2021: 12 Major themes for deliberation

- Implementation status of a medium-term management plan
- Status of development and operation of internal control systems (internal audits, risk management, compliance, and handling of antisocial forces, etc.)
- Status of response to the Management Quality Renewal Project at subsidiaries
- Details of deliberation at the Nominations / Remuneration Advisory Committees
- Verification of validity concerning alliances and acquisitions

### **Nominations Advisory Committee**

Chairperson: Independent outside director

Meetings held in FY2021: 6 Major themes for deliberation

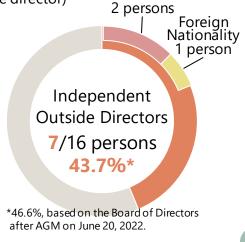
- Candidates for directors (Proposal)
- Matters regarding succession plan



#### **Audit & Supervisory Committee**

Meetings held in FY2021: 25 Major themes for deliberation

- Corporate governance initiatives as well as the adequacy and effectiveness of business management and internal control systems
- Implementation status of mid-term management plan as well as the adequacy and effectiveness of countermeasures against key management issues
- Accounting audit in cooperation with the independent auditor
- Formation of opinions with regard to the appointment and remuneration of directors, etc.



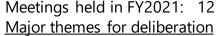
Independent

**Outside Directors** 

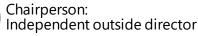
3/5 persons

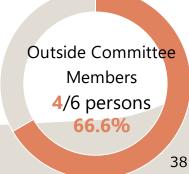
60.0%





- Amount of remuneration for individual officers
- Allotment of restricted stocks
- Policy for Determining Remuneration of **Directors and Executive Officers**
- Revision of the remuneration system for directors and executive officers





### [Governance] Knowledge and Experience of Directors of the Company (Directors Skill Matrix)



- ▶ Defined knowledge and experience necessary for directors as follows in order to fulfill its supervisory function as a holding company and to appropriately implement its medium-term management plan.
  - 1-7: Knowledge and experience required for directors of an insurance holding company based on the characteristics of the life insurance business
  - 8-10: Knowledge and experience regarding important future business strategies and management issues based on the medium-term management plan

#### Directors Skill Matrix

※ A list of the (planned) members of the Board of Directors after AGM on June 20, 2022.

	Koichiro Watanabe	Seiji Inagaki Representative	Tetsuya Kikuta	Hiroshi Shoji	Mamoru Akashi	Toshiaki Sumino	Koichi Maeda	Yuriko Inoue	Yasushi Shingai	Bruce Miller	Takahiro Shibagaki	Fusakazu Kondo	Rieko Sato	Ungyong Shu	Koichi Masuda
Title	Director and Chairman of the Board	Director and President (Chief Executive Officer)	Representative Director and Senior Managing Executive Officer (Chief Financial Officer)	Director and Managing Executive Officer	Director and Managing Executive Officer	Director and Managing Executive Officer	Director	Director	Director	Director	Director (Audit & Supervisory Committee Member (Full-Time))	Director (Audit & Supervisory Committee Member (Full-Time))	Director (Audit & Supervisory Committee Member)	Director (Audit & Supervisory Committee Member	Director (Audit & Supervisory r) Committee Member)
1. Corporate Management	<b>√</b>	✓	✓	✓	<b>✓</b>	✓	✓		<b>✓</b>		<b>✓</b>	<b>✓</b>		✓	<b>✓</b>
2. Global Management	<b>√</b>	✓	✓			<b>✓</b>	<b>√</b>		<b>√</b>	<b>√</b>				✓	
3. Finance	<b>√</b>	✓	✓	✓	✓	✓	✓			✓	✓	✓		✓	
4. Accounting / Actuarial Affairs	<b>√</b>	<b>√</b>	✓	<b>√</b>		✓			<b>√</b>			<b>√</b>			<b>√</b>
5. Legal Affairs						✓		✓	✓	✓			✓		
6. Compliance	✓	✓					✓	✓	<b>✓</b>				✓		
7. Risk Management	✓	✓				<b>√</b>			<b>√</b>	<b>✓</b>			✓	✓	
8. ICT•DX*					<b>✓</b>		<b>√</b>	<b>✓</b>	<b>✓</b>						
9. Innovations (New Business Development)			<b>√</b>		✓				<b>√</b>						
10. Sustainability			✓			✓		✓	✓	✓					

<sup>\*</sup>ICT stands for information and communication technology, and DX stands for digital transformation.

(Note) The relevant item is checked if a director has expertise and experience or has a background as a business manager in the respective field.

# Dai-ichi Life

### [Governance] Remuneration System for Directors and Executive Officers

Remuneration for Officers (excluding for outside directors) is made up of a base amount, a single-year performance-linked amount (company performance, individual performance), and a stock amount (restricted stock and performance-linked stock-based amounts), so that the remuneration serves as a sound incentive for sustainable growth.

#### **Remuneration System**

	Directors (excl. Directors serving as Audit & Supervisory Committee Members) Inside Outside		Directors (Audit & Supervisory Committee Members)	
Base Amount	0	0	0	Remuneration according to duties and responsibilities
Single-year performance-linked amount	Ο			Linked to the single-year level of achievement of performance indicators
Restricted stock amount	0			Set for the purpose of achieving management objectives in the medium-to long-term and sharing interests with shareholders
Performance-linked stock-based amount	0			Linked to the level of achievement of the indicators selected in light of the management objectives as an incentive for enhancing corporate value

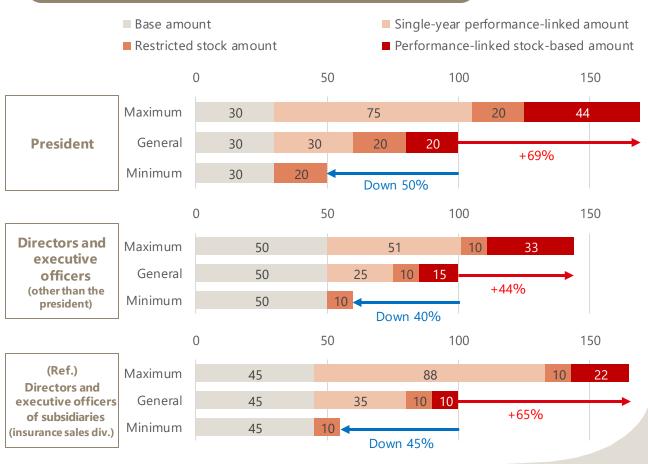
<sup>\*</sup>a so-called clawback clause is planned to be established with the obligation to return to the Company the shares of common stock of the Company that have been issued or disposed of (or the amount of money equivalent to the value of such shares), even when the Performance Evaluation Period has already ended and the shares of common stock of the Company have been issued or disposed of, in the event that it is judged by the Company's Board of Directors that there was a material downward revision in the financial statements or a serious illegal act by the eligible persons, and also when there are any other circumstances specified by the Company's Board of Directors, in relation to the Performance Evaluation Period.

#### **Performance Indicators**



)	(For the performance-linked stock-based amount)					
	Category	KPI				
	Market Valuation	Relative TSR				
	Capital Efficiency	Group Adjusted ROE				
	Capital Efficiency (Economic Value)	Group ROEV				
	Sustainability Indicators	Sustainability Indicator Package Comprising Multiple Indicators Including CO2 Emissions				

#### **Remuneration Variation for Each Rank**



- The value will be at 100 when the Performance Evaluation Indicators are at the standard level.
- Remuneration for executive officers will be changed from the previous system based on rank to that set according to duties and responsibilities.

### [Governance] Remuneration System (Performance-linked Stock-based Remuneration)



Clarify the linkage between corporate performance coupled with the value of the Company's shares and the remuneration of the Company's directors and provide them with an incentive to attain the performance targets as outlined in the Company's MMP and achieve sustainable enhancement of corporate value through medium- to long-term performance improvement, as well as to further promote the sharing of value with its shareholders.

#### The Amount of Remuneration for Directors

\*Among the inside directors (excluding directors serving as Audit & Supervisory Committee members), directors who are not involved in business execution, such as the Director and Chairman of the Board, will not be eligible for the single-year performance-linked amount and the performance-linked stock-based amount.

#### Current Restricted stock Director's remuneration remuneration Upper limit of Upper limit of ¥840 million ¥200 million Short-term Long-term Base amount incentive incentive



#### The Granting of Performance-linked Stock-based Remuneration

#### 2022 2025 Base number Performance | Grant of of shares **Evaluation Period** shares decided (3 vears) 2023 2026 Base number Performance Grant of of shares **Evaluation Period** shares decided (3 vears) 2024 2027 Base number <u>Per</u>formance Grant of of shares Evaluation Period shares decided (3 vears) ... likewise repeated from 2025 onward

#### The Calculation for the Number of Shares issued through Performance-linked Stock-based Remuneration



\*Initially, Performance evaluation coefficient is determined in advance by the Company's Board of Directors by multiplying 1) a value or ratio within the range of 0 – 200% according to the achievement of corporate value indicators and financial indicators during the Performance Evaluation Period by 2) a value within the range or ratio 41 of 90 - 110% according to the achievement of sustainability indicators during the Performance Evaluation Period.

### [Governance] Improving the Effectiveness of the Board



- ► For further strengthening of corporate governance, the Company has been conducting annual self-assessment regarding the effectiveness of the Board of Directors since FY2014 to ensure the validity of decision-making by the Board of Directors.
- ► Conduct an anonymous survey of all Directors that results are tallied and analyzed by a third-party and discusses and implement measures to improve issues identified accordingly.

FY2020					
Issues	Measures for improvement				
Reinforcement of supervisory functions, further enhancement of discussions on important issues	Examine proposals brought up at the meetings of the Board of Directors in more detail, and secure more hours to discuss especially important items such as business strategy, merger and acquisition, etc.				
Enhancement of communication between inside and outside directors	Provide briefings before Board of Directors meetings, and hold opinion exchange sessions and meetings of outside directors, to create opportunities for communication besides Board of Directors meetings.				

Issues	Measures for improvement
Further strengthening of supervisory functions as a monitoring board	<ul> <li>Secure opportunities and time for discussion with a focus on proposals related to supervision by examining items to be proposed in more detail.</li> <li>Create better materials such as by stipulating the points of contention at the Board of Directors' meetings.</li> <li>Discuss the monitoring status of progress in the medium-term management plan at multiple meeting bodies associated with the Board of Directors.</li> </ul>
Further enhancement of communication between inside and outside directors	Further increase opportunities to communicate, utilizing opinion exchange sessions, executive sessions and other forums.

FY2021

	112322
Issues	Measures for improvement
Promotion of initiatives to renew corporate culture	Establishment of an action plan and periodic monitoring by the Board of Directors to ensure its implementation.
Examination of systems to strengthen corporate Governance	Continue participation of outside directors who are not members of the Nominations / Remuneration Advisory Committees as observers.     Continue to discuss governance system, including the composition of the Board of Directors.
Further improvement of operations of the Board of Directors meetings	<ul> <li>Provide sufficient information to directors through the use of summaries that clarify discussion points, etc., in order to enhance discussions.</li> <li>Focus on important issues by preparing an annual schedule in advance after carefully examining the themes to be discussed and the timing of discussions.</li> <li>Deepen discussions by holding small-group discussions on specific themes.</li> </ul>

FY2022

#### [Examples of specific improvement initiatives for FY2021 based on FY2020 evaluation]

I. Monitoring of the implementation of the medium-term management plan was conducted according to the following schedule.

Aug. 2021 Q1 settlement	Nov. 2021 Q2 settlement	Feb. 2022 Q3 settlement	May 2022 Full-year settlement
Briefing BoD before mtg mtg	Briefing BoD before mtg	Briefing BoD before mtg mtg	Briefing BoD before mtg mtg

In conjunction with the quarterly settlement, the status of the implementation of initiatives at each business segment was reviewed at Board of Directors meetings and briefings before the Board of Directors meetings based on the respective KPIs and roadmaps (eight times in total). Appropriate monitoring was conducted throughout the year, with directors instructing the officers in charge to present additional data for further discussion. Issues identified through the monitoring are reflected in the following year's plan.

II. As part of efforts to strengthen the supervisory function, outside directors who are not members of the Nominations / Remuneration Advisory Committee participate in the meetings of those Committees as observers and express their opinions as needed. In fiscal 2021, the Nominations Advisory Committee and the Remuneration Advisory Committee held additional committee meetings as necessary, and sufficient discussions were conducted, including the Nominations Advisory Committee's discussion of the outside directors' succession and the Remuneration Advisory Committee's discussion of the revision of the remuneration system for directors and executive officers, in addition to the discussion topics in previous years.

	FY2020	FY2021
Nominations Advisory Committee meetings	5 times	6 times
Remuneration Advisory Committee meetings	8 times	12 times

III. As a measure to enhance communication between internal and outside directors, briefings before the Board of Directors meetings and opinion exchange sessions are held before and after the Board of Directors meetings in principle. In addition, Meetings of Independent Outside Directors (including executive sessions) are held several times throughout the year.

Briefing before the	The briefing provides an advance briefing of important matters, etc.	.12
BoD Meetings Opinion exchange	The session will be held for open and frank discussions, covering	times
session	medium- to long- and ultra long- term themes suitable for a monitoring board, with sufficient time secured for robust discussions.	times
Meetings of Independer Outside Directors	A meeting body that consists of outside directors only.	18 times
Executive session	At the request of outside directors, the session will be held to exchange opinions with participation of executive officers in charge of the requested themes.	4 times

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#### **Investor Contact**

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